

Transcript: Malcolm

Nash-4622246509232128-5504207272493056

Full Transcript

Your call is being monitored or recorded for quality assurance purposes. Hi, how are you? Doing good. How about you? Good, thank you. Uh, my name is, uh, Mamadou Mbouh. M-A-M-A-D-O-U and my last name, L-B-O-H. So I want to decline, uh, my answers. Um, sure, stopping. The last four of your Social? Um, 9845. And for security purposes, can you verify your address and date of birth for me? 728 Countryside Lane, Apartment 11. I need the city, state, zip code as well and your date of birth. Sidney, Ohio 45355 and the date of birth is December 30, 1979. Thank you. You got your phone number 937-489-1585? Yes. And your email is mamadoubys@gmail.com? Uh, yeah. Um, it's Mamadou Mbouh. Yep. I've looked that into for you, Ms. Mbouh. Is there anything else I can help you with today? No, that's all. Thank you. No problem. You have a great rest of your week. You too. Have a good day. Thank you.

Conversation Format

Speaker speaker_0: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, how are you?

Speaker speaker_2: Doing good. How about you?

Speaker speaker_1: Good, thank you. Uh, my name is, uh, Mamadou Mbouh. M-A-M-A-D-O-U and my last name, L-B-O-H. So I want to decline, uh, my answers. Um, sure, stopping.

Speaker speaker_2: The last four of your Social?

Speaker speaker_1: Um, 9845.

Speaker speaker_2: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 728 Countryside Lane, Apartment 11.

Speaker speaker_2: I need the city, state, zip code as well and your date of birth.

Speaker speaker_1: Sidney, Ohio 45355 and the date of birth is December 30, 1979.

Speaker speaker_2: Thank you. You got your phone number 937-489-1585?

Speaker speaker_1: Yes.

Speaker speaker_2: And your email is mamadoubys@gmail.com?

Speaker speaker_1: Uh, yeah. Um, it's Mamadou Mbouh.

Speaker speaker_2: Yep. I've looked that into for you, Ms. Mbouh. Is there anything else I can help you with today?

Speaker speaker_1: No, that's all. Thank you.

Speaker speaker_2: No problem. You have a great rest of your week.

Speaker speaker_1: You too. Have a good day.

Speaker speaker_2: Thank you.