

Transcript: Malcolm

Nash-4610037927821312-6262682371407872

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Yes, I'm with Integrity Staffing. They gave me this, they got, they sent this on a text message to me. What, this pay stub? I work for... I work, it says to enroll. In health insurance offered through Integrity? Oh, no, no. I don't want the health insurance. No, no, no, no, no. Right. So we wanna decline it? Yeah. All right. So what's the last four of your social? 5713. First name? DeJuan Thompson. DeJuan. D-E-J- And for security- ...J-U-A-N. For security purposes, can you verify your address and date of birth for me? 3410 Hagbart Road, Louisville, Kentucky 40216. Thank you. Can you say your date of birth? 9579. Yes. All right. Yeah, you already declined it, Mr. DeJuan, I mean. Okay, okay. Was there anything else I can help you with today? Not really. All right. Thanks for calling Benefits in the Card. Hope you have a great rest of your day, man. You too. See ya.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, I'm with Integrity Staffing. They gave me this, they got, they sent this on a text message to me.

Speaker speaker_0: What, this pay stub?

Speaker speaker_1: I work for... I work, it says to enroll.

Speaker speaker_0: In health insurance offered through Integrity?

Speaker speaker_1: Oh, no, no. I don't want the health insurance. No, no, no, no, no.

Speaker speaker_0: Right. So we wanna decline it?

Speaker speaker_1: Yeah.

Speaker speaker_0: All right. So what's the last four of your social?

Speaker speaker_1: 5713.

Speaker speaker_0: First name?

Speaker speaker_1: DeJuan Thompson. DeJuan. D-E-J-

Speaker speaker_0: And for security-

Speaker speaker_1: ...J-U-A-N.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 3410 Hagbart Road, Louisville, Kentucky 40216.

Speaker speaker_0: Thank you. Can you say your date of birth?

Speaker speaker_1: 9579.

Speaker speaker_0: Yes. All right. Yeah, you already declined it, Mr. DeJuan, I mean.

Speaker speaker_1: Okay, okay.

Speaker speaker_0: Was there anything else I can help you with today?

Speaker speaker_1: Not really.

Speaker speaker_0: All right. Thanks for calling Benefits in the Card. Hope you have a great rest of your day, man.

Speaker speaker_1: You too.

Speaker speaker_0: See ya.