

## **Transcript: Malcolm**

**Nash-4595535370305536-4514199527800832**

### **Full Transcript**

Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Yes, my name's Thomas. Um, I have one of y'all's cards through Surge and I just wanted to know what, um, doctors can I go to with this card, if you don't mind me asking. So you would go to m-multiplan.com. That website will tell you what doctors in the area take the insurance. All right. Thank you. No problem, sir. Was there anything else I can help you with? Um, no, sir. All right. Thanks for calling Benefits in a Card. Hope you have a great rest of your week. You too. Thank you.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker\_1: Yes, my name's Thomas. Um, I have one of y'all's cards through Surge and I just wanted to know what, um, doctors can I go to with this card, if you don't mind me asking.

Speaker speaker\_0: So you would go to m-multiplan.com. That website will tell you what doctors in the area take the insurance.

Speaker speaker\_1: All right. Thank you.

Speaker speaker\_0: No problem, sir. Was there anything else I can help you with?

Speaker speaker\_1: Um, no, sir.

Speaker speaker\_0: All right. Thanks for calling Benefits in a Card. Hope you have a great rest of your week.

Speaker speaker\_1: You too.

Speaker speaker\_0: Thank you.