

Transcript: Malcolm

Nash-4557126905937920-6363097236029440

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Hi, Malcolm. I'm actually trying to get transferred to the COBRA line for Benefits in the Card. All right, so I can, I can go ahead and transfer you. Give me one moment. Of course. Thank you so much. Mm-hmm. All right, so when you get transferred you want to hit option one to speak with a representative. Okay. Fantastic. You have a great day. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_1: Hi, Malcolm. I'm actually trying to get transferred to the COBRA line for Benefits in the Card.

Speaker speaker_0: All right, so I can, I can go ahead and transfer you. Give me one moment.

Speaker speaker_1: Of course. Thank you so much.

Speaker speaker_0: Mm-hmm. All right, so when you get transferred you want to hit option one to speak with a representative.

Speaker speaker_1: Okay. Fantastic.

Speaker speaker_0: You have a great day.

Speaker speaker_1: Thank you.