

Transcript: Malcolm

Nash-4543199537217536-4932705692106752

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits in a car. I just want to come out. How can I help you? Hello, my name is Rajendra Patel. Hello? I can barely hear you. I can barely hear you. My name is Rajendra Patel. How do you spell that, man? Hello? How do you spell that? Rajendra. R-A-J-E-N-D-R-A. Rajendra Patel. Last name is Patel. How do you Sp- what's the last name? Patel. P-A-T-E-L. What's the last four of your social? 3854. Is it 3851 or 3854? 3854. And what staffing company do you work for? I work- 9:18. What staffing... What staffing company do you work for? Yeah, I w- I work... one, one month before- I can b- I can barely hear you, sir. Okay. I work with the part- Partner Staffing. Partner's Personnel? Yeah. Thank you. For security purposes, can you verify your address and date of birth for me? My address is 5248 Lemon Lane. And the city, state, zip code, and your date of birth? Uh, July 16, '64... July 17, '64. And the city, state, zip code? 60133. And the city and state? Menlo Park. And the state? Illegible. Thank you. So we got your phone number as 630-506-2707? Yes. And I think your email is rajendra17patel@gmail.com? Yes, yes. Yes. All right, how can I h- help you, Mr. Patel? I just received a message for the enrolled benefit. So you're wanting to get enrolled into the health insurance offered through Partner's Personnel? No, I no need insurance. You don't want any insurance? No. Well, you can just i- you can just ignore that text. We were just letting you know that you have a certain amount of time to get enrolled if you wanted to. Okay. But I ha- I have the insurance, my... and my wife, she is working, I work. So I no need any insurance. Okay. Well, is there anything else I can help you with today, Mr. Patel? No, thank you. All right. If there's nothing else, thanks for calling Benefits In The Car. I hope you have a great holiday, man.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits in a car. I just want to come out. How can I help you?

Speaker speaker_2: Hello, my name is Rajendra Patel. Hello?

Speaker speaker_1: I can barely hear you. I can barely hear you.

Speaker speaker_2: My name is Rajendra Patel.

Speaker speaker_1: How do you spell that, man?

Speaker speaker_2: Hello?

Speaker speaker_1: How do you spell that?

Speaker speaker_2: Rajendra. R-A-J-E-N-D-R-A. Rajendra Patel. Last name is Patel.

Speaker speaker_1: How do you Sp- what's the last name?

Speaker speaker_2: Patel. P-A-T-E-L.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: 3854.

Speaker speaker_1: Is it 3851 or 3854?

Speaker speaker_2: 3854.

Speaker speaker_1: And what staffing company do you work for?

Speaker speaker_2: I work- 9:18.

Speaker speaker_1: What staffing... What staffing company do you work for?

Speaker speaker_2: Yeah, I w- I work... one, one month before-

Speaker speaker_1: I can b- I can barely hear you, sir.

Speaker speaker_2: Okay. I work with the part- Partner Staffing.

Speaker speaker_1: Partner's Personnel?

Speaker speaker_2: Yeah.

Speaker speaker_1: Thank you. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: My address is 5248 Lemon Lane.

Speaker speaker_1: And the city, state, zip code, and your date of birth?

Speaker speaker_2: Uh, July 16, '64... July 17, '64.

Speaker speaker_1: And the city, state, zip code?

Speaker speaker_2: 60133.

Speaker speaker_1: And the city and state?

Speaker speaker_2: Menlo Park.

Speaker speaker_1: And the state?

Speaker speaker_2: Illegible.

Speaker speaker_1: Thank you. So we got your phone number as 630-506-2707?

Speaker speaker_2: Yes.

Speaker speaker_1: And I think your email is rajendra17patel@gmail.com?

Speaker speaker_2: Yes, yes. Yes.

Speaker speaker_1: All right, how can I h- help you, Mr. Patel?

Speaker speaker_2: I just received a message for the enrolled benefit.

Speaker speaker_1: So you're wanting to get enrolled into the health insurance offered through Partner's Personnel?

Speaker speaker_2: No, I no need insurance.

Speaker speaker_1: You don't want any insurance?

Speaker speaker_2: No.

Speaker speaker_1: Well, you can just i- you can just ignore that text. We were just letting you know that you have a certain amount of time to get enrolled if you wanted to.

Speaker speaker_2: Okay. But I ha- I have the insurance, my... and my wife, she is working, I work. So I no need any insurance.

Speaker speaker_1: Okay. Well, is there anything else I can help you with today, Mr. Patel?

Speaker speaker_2: No, thank you.

Speaker speaker_1: All right. If there's nothing else, thanks for calling Benefits In The Car. I hope you have a great holiday, man.