

Transcript: Malcolm

Nash-4522154822647808-5502811283570688

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. Hey, Malcolm. How are you? I'm doing good. How about you? I'm doing good. I was wanting to, I had added the, um, insurance through MAU and I wanted to cancel it. Is that, is this- Okay. ... are you who I need to speak with? What's it like for you? Turner? Yes, ma'am. What's it like? What's it like for your social? 2665. Is that 2665? Yes, sir. Your first name? Tara. T-A-R-A. You said Tara? Uh-huh. You said the last four is 2665? Yeah. I haven't started an assignment yet. I start tomorrow, but I just want to- Oh. ... cancel it because I forgot to- So I don't have to add you to the system. ... do the analysis. Okay. Okay, so I'm gonna have to add you to the system. What's- You went out for a minute. I'm sorry, what's your full social? 22527 2665. You said 22527 2665? Yes. Y- and Tara, T-A-R-A? Yes. And last name? Turner. T-U-R-N-E-R. And address? 319 Waterton Way. W-A-T-E-R-T-O-N. Can you say that slower for me, please? You want me to spell it again? Yes, please slower. Wa- Waterton. W-A-T-E-R T-O-N. You said T-O-N? Water, T-O-N? Yeah, Water, T-O-N. Mm-hmm. Way. Way? Is that a home or an apartment? It's a home. And, and the city? Hudsonville, South Carolina 29680. You said 29680? Yes. Date of birth? 10/30/74. Email? bjjada1974@gmail.com. And your phone number? I'll spell it again if you need me to. No, you good. I got it. Mm-hmm. 864... Okay, 864-981-0337. Q... All right, I got that decline for you, Miss Turner. Was there anything else I can help you with today? That was it. Thank you so much. No problem. Thanks for calling Benefits in the Card- All right. ... B. Bye-bye. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm.

Speaker speaker_1: Hey, Malcolm. How are you?

Speaker speaker_0: I'm doing good. How about you?

Speaker speaker_1: I'm doing good. I was wanting to, I had added the, um, insurance through MAU and I wanted to cancel it. Is that, is this-

Speaker speaker_0: Okay.

Speaker speaker_1: ... are you who I need to speak with?

Speaker speaker_0: What's it like for you? Turner?

Speaker speaker_2: Yes, ma'am. What's it like? What's it like for your social?

Speaker speaker_1: 2665.

Speaker speaker_0: Is that 2665?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Your first name?

Speaker speaker_1: Tara. T-A-R-A.

Speaker speaker_0: You said Tara?

Speaker speaker_1: Uh-huh.

Speaker speaker_0: You said the last four is 2665?

Speaker speaker_1: Yeah. I haven't started an assignment yet. I start tomorrow, but I just want to-

Speaker speaker_0: Oh.

Speaker speaker_1: ... cancel it because I forgot to-

Speaker speaker_0: So I don't have to add you to the system.

Speaker speaker_1: ... do the analysis. Okay.

Speaker speaker_0: Okay, so I'm gonna have to add you to the system. What's-

Speaker speaker_1: You went out for a minute.

Speaker speaker_0: I'm sorry, what's your full social?

Speaker speaker_1: 22527 2665.

Speaker speaker_0: You said 22527 2665?

Speaker speaker_1: Yes.

Speaker speaker_0: Y- and Tara, T-A-R-A?

Speaker speaker_1: Yes.

Speaker speaker_0: And last name?

Speaker speaker_1: Turner. T-U-R-N-E-R.

Speaker speaker_0: And address?

Speaker speaker_1: 319 Waterton Way. W-A-T-E-R-T-O-N.

Speaker speaker_0: Can you say that slower for me, please?

Speaker speaker_1: You want me to spell it again?

Speaker speaker_0: Yes, please slower.

Speaker speaker_1: Wa- Waterton. W-A-T-E-R T-O-N.

Speaker speaker_0: You said T-O-N? Water, T-O-N?

Speaker speaker_1: Yeah, Water, T-O-N. Mm-hmm. Way.

Speaker speaker_0: Way? Is that a home or an apartment?

Speaker speaker_1: It's a home.

Speaker speaker_0: And, and the city?

Speaker speaker_1: Hudsonville, South Carolina 29680.

Speaker speaker_0: You said 29680?

Speaker speaker_1: Yes.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 10/30/74.

Speaker speaker_0: Email?

Speaker speaker_1: bjjada1974@gmail.com.

Speaker speaker_0: And your phone number?

Speaker speaker_1: I'll spell it again if you need me to.

Speaker speaker_0: No, you good. I got it. Mm-hmm.

Speaker speaker_1: 864... Okay, 864-981-0337.

Speaker speaker_0: Q... All right, I got that decline for you, Miss Turner. Was there anything else I can help you with today?

Speaker speaker_1: That was it. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Card-

Speaker speaker_1: All right.

Speaker speaker_0: ... B.

Speaker speaker_1: Bye-bye.

Speaker speaker_0: Bye.

Speaker speaker_1: Bye-bye.