

Transcript: Malcolm

Nash-4504753770512384-6241859991683072

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Uh, yes, uh, I work for HD Staffing and I was calling to get a -- my card sent to me, for the insurance that I pay for. What's the last four of your social? 9637... First name? Randall Murphy. Well, Randall. For security purposes, can you verify your address and date of birth for me? Uh, 5/30/1988 and 172 Dollar Road, Apartment five, Herrman, Tennessee, 37748. Thank you. So we got your phone number 270-227-9318? Yes. And your email is riamuscott01988@gmail.com? Uh, well, scott01988, but yes, yeah. Yeah. Right, so you just want them sent physically? Uh, yes. All right. Right, you can expect those physical copies sent one to two weeks from today's date. Okay. All right. All right. Well, is there anything else I can help you with today, Mr. Murphy? Uh, no, that's it. All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week. Thank you. Mm-hmm.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_1: Uh, yes, uh, I work for HD Staffing and I was calling to get a -- my card sent to me, for the insurance that I pay for.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 9637...

Speaker speaker_0: First name?

Speaker speaker_1: Randall Murphy. Well, Randall.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Uh, 5/30/1988 and 172 Dollar Road, Apartment five, Herrman, Tennessee, 37748.

Speaker speaker_0: Thank you. So we got your phone number 270-227-9318?

Speaker speaker_1: Yes.

Speaker speaker_0: And your email is riamuscott01988@gmail.com?

Speaker speaker_1: Uh, well, scott01988, but yes, yeah.

Speaker speaker_0: Yeah. Right, so you just want them sent physically?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: All right. Right, you can expect those physical copies sent one to two weeks from today's date.

Speaker speaker_1: Okay. All right.

Speaker speaker_0: All right. Well, is there anything else I can help you with today, Mr. Murphy?

Speaker speaker_1: Uh, no, that's it.

Speaker speaker_0: All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week.

Speaker speaker_1: Thank you.

Speaker speaker_0: Mm-hmm.