

Transcript: Justin

Mills-6751612059566080-6121204745814016

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hello, Justin. My name is Troy. I'd like to know how this works, Benefits with a... In a, in a card, 'cause I was supposed to be enrolled and they left this number and so now I'm calling just to get a little more information about what all this is. Okay. Well, us at Benefits in a Card, we're the benefit administrators for staffing agencies. So, do you work for a staffing agency? I do. Okay. What's the name of that staffing agency? Surge. Okay. Um, so I do know that Surge Staffing does automatically enroll their new hires into the MEC TeleRx, which is a preventative- Mm-hmm. ... healthcare service plan, usually 30 days after their first paycheck unless they give us a call to opt out of it. However, preventative services are like your physical exams, diabetes screenings, vaccinations, pretty much things that generally make you stay healthy. I believe it's \$15.65 a week. Uh-huh. Okay. Thanks for the info. That's what I needed to know. You're welcome. You have a great day, okay? You too. Thanks, man. Bye bye. Bye bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello, Justin. My name is Troy. I'd like to know how this works, Benefits with a... In a, in a card, 'cause I was supposed to be enrolled and they left this number and so now I'm calling just to get a little more information about what all this is.

Speaker speaker_0: Okay. Well, us at Benefits in a Card, we're the benefit administrators for staffing agencies. So, do you work for a staffing agency?

Speaker speaker_1: I do.

Speaker speaker_0: Okay. What's the name of that staffing agency?

Speaker speaker_1: Surge.

Speaker speaker_0: Okay. Um, so I do know that Surge Staffing does automatically enroll their new hires into the MEC TeleRx, which is a preventative-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... healthcare service plan, usually 30 days after their first paycheck unless they give us a call to opt out of it. However, preventative services are like your physical exams, diabetes screenings, vaccinations, pretty much things that generally make you stay healthy. I believe it's \$15.65 a week.

Speaker speaker_1: Uh-huh. Okay. Thanks for the info. That's what I needed to know.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Thanks, man. Bye bye.

Speaker speaker_0: Bye bye.