

Transcript: Justin

Mills-6747267459760128-6655034580582400

Full Transcript

... card. This is Justin. How can I help you today? Hi. Um, I want to cancel my membership. Okay. What's the staffing agency you work for? Uh, Search. Last four of your social? 2088. What was your first and last name? Uh, Kenya Henry. And for security purposes, can you verify your home address, including city, state and zip code? Uh, 5614 Leafwood Drive, Cincinnati, Ohio, 45224. And your date of birth? May 5th, 2001. And a good telephone number I have is 949-740-7993. Yes. And the email I have is henrykenya@yahoo.com. Yes. Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled, okay? Uh, may I ask how much do you guys take out? Um, it wasn't us, it was Search Staffing who auto-enrolled you, but it was \$16.80 per week. Oh, okay. Okay, thank you. You're welcome. You have a great day, okay? Huh.

Conversation Format

Speaker speaker_0: ... card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Um, I want to cancel my membership.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, Search.

Speaker speaker_0: Last four of your social?

Speaker speaker_1: 2088.

Speaker speaker_0: What was your first and last name?

Speaker speaker_1: Uh, Kenya Henry.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, 5614 Leafwood Drive, Cincinnati, Ohio, 45224.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: May 5th, 2001.

Speaker speaker_0: And a good telephone number I have is 949-740-7993.

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is henrykenya@yahoo.com.

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled, okay?

Speaker speaker_1: Uh, may I ask how much do you guys take out?

Speaker speaker_0: Um, it wasn't us, it was Search Staffing who auto-enrolled you, but it was \$16.80 per week.

Speaker speaker_1: Oh, okay. Okay, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Huh.