

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, I'm calling to, uh, ... for the, uh, insurance. What's the staffing agency you work for? Uh, Partners Personnel. Last four of your social? Uh, 1115. And your first and last name? Uh, Devin McNeil. And for security purposes, can you verify your home address, including city, state and zip code, Devin? Uh, yeah. Uh, 411 Blue Ridge Road, Eunice, South Carolina 29379. And confirm your date of birth? Uh, 8/9/97. And a good telephone number I have is 426-3957? Yeah. And the email I have is d@gmail.com? Uh, no, it's, uh, dmcnill@onecharter.net. @charter.net. Okay. Let's see here. Now, did you have an idea of what you wanted to be enrolled into through Partners or no? Uh, yeah, just the, uh, the dental and the, uh, short-term disability. Okay, so dental and short-term disability. Anything else? No, that's all. Okay, so doing those two for employee only would make your total deduction \$7.57 per week, the authorized Partners personnel to make the deduction for you? Yeah. Okay. So I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you witness your first payroll deduction of the \$7.57 come off your paycheck, coverage begins the Monday we receive that deduction from Partners Personnel. Seven to ten business days later, you'll receive all of your policy and ID card information in the mail. However, I do see that Partners is a Section 125 client. So what Section 125 is, it's an IRS code, which means employees could pay their premiums with pre-tax dollars. But that also means you must stay in these elections until the next company open enrollment period, or if you experience a qualified life event. However, a qualified life event would be considered as marriage or divorce, birth or adoption of a child, or gaining coverage elsewhere. Other than that, Devin, is there anything else I can help you out with today? Uh, no, that's all. Okay. Well, thank you for calling Benefits and A Card, and I hope you have a wonderful day, all right? All right. Thanks. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, I'm calling to, uh, ... for the, uh, insurance.

Speaker speaker_1: What's the staffing agency you work for?

Speaker speaker_2: Uh, Partners Personnel.

Speaker speaker_1: Last four of your social?

Speaker speaker_2: Uh, 1115.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Uh, Devin McNeil.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Devin?

Speaker speaker_2: Uh, yeah. Uh, 411 Blue Ridge Road, Eunice, South Carolina 29379.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: Uh, 8/9/97.

Speaker speaker_1: And a good telephone number I have is 426-3957?

Speaker speaker_2: Yeah.

Speaker speaker_1: And the email I have is d@gmail.com?

Speaker speaker_2: Uh, no, it's, uh, dmcnill@onecharter.net.

Speaker speaker_1: @charter.net. Okay. Let's see here. Now, did you have an idea of what you wanted to be enrolled into through Partners or no?

Speaker speaker_2: Uh, yeah, just the, uh, the dental and the, uh, short-term disability.

Speaker speaker_1: Okay, so dental and short-term disability. Anything else?

Speaker speaker_2: No, that's all.

Speaker speaker_1: Okay, so doing those two for employee only would make your total deduction \$7.57 per week, the authorized Partners personnel to make the deduction for you?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. So I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you witness your first payroll deduction of the \$7.57 come off your paycheck, coverage begins the Monday we receive that deduction from Partners Personnel. Seven to ten business days later, you'll receive all of your policy and ID card information in the mail. However, I do see that Partners is a Section 125 client. So what Section 125 is, it's an IRS code, which means employees could pay their premiums with pre-tax dollars. But that also means you must stay in these elections until the next company open enrollment period, or if you experience a qualified life event. However, a qualified life event would be considered as marriage or divorce, birth or adoption of a child, or gaining coverage elsewhere. Other than that, Devin, is there anything else I can help you out with today?

Speaker speaker_2: Uh, no, that's all.

Speaker speaker_1: Okay. Well, thank you for calling Benefits and A Card, and I hope you have a wonderful day, all right?

Speaker speaker_2: All right. Thanks.

Speaker speaker_1: You're welcome. Bye-bye.