

Transcript: Justin

Mills-6725916193243136-5865418925064192

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? How you doing? I was calling because I got a mes- a message from y'all. Um, yes. The text message was from Surge, um, congratulating you on winning a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Yes ma'am. I mean, yes sir. Is there anything else I can assist you with today? No, thank you. You're welcome. You have a great day, okay? Uh-huh.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: How you doing? I was calling because I got a mes- a message from y'all.

Speaker speaker_0: Um, yes. The text message was from Surge, um, congratulating you on winning a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: Yes ma'am. I mean, yes sir.

Speaker speaker_0: Is there anything else I can assist you with today?

Speaker speaker_1: No, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Uh-huh.