

## **Transcript: Justin**

**Mills-6698555953823744-6699868865347584**

### **Full Transcript**

Thank you for calling This is Justin. How can I help you today? Hi. I was just calling because I was told to reach out, um, to stop my automatic enrollment. So you want to opt out of benefits? Yes. Okay. What's the staffing agency you work for? I'm sorry? What's the staffing agency you work for? SIRS. And last four of your social? 1100. And your first and last name? Kia Winbush. And for security purposes, can you verify your home address, including city, state and zip code? 3726 Turtle Stone Drive, Columbus, Ohio 43230. And your date of birth? June 16th, 1992. And a good telephone number have as 614-500-2139. That's correct. And the email I have is kiawinbush246@gmail? Yes. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? No, that was all. Thank you. You're welcome. You have a great day, okay? You too. All right, bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling This is Justin. How can I help you today?

Speaker speaker\_1: Hi. I was just calling because I was told to reach out, um, to stop my automatic enrollment.

Speaker speaker\_0: So you want to opt out of benefits?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: I'm sorry?

Speaker speaker\_0: What's the staffing agency you work for?

Speaker speaker\_1: SIRS.

Speaker speaker\_0: And last four of your social?

Speaker speaker\_1: 1100.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Kia Winbush.

Speaker speaker\_2: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker\_1: 3726 Turtle Stone Drive, Columbus, Ohio 43230.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: June 16th, 1992.

Speaker speaker\_0: And a good telephone number have as 614-500-2139.

Speaker speaker\_1: That's correct.

Speaker speaker\_0: And the email I have is kiawinbush246@gmail?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_1: No, that was all. Thank you.

Speaker speaker\_2: You're welcome. You have a great day, okay?

Speaker speaker\_1: You too.

Speaker speaker\_2: All right, bye-bye.