

## **Transcript: Justin**

**Mills-6692339617415168-6711710154801152**

### **Full Transcript**

Thank you for calling Benefits 10-A-Card. This is Justin. How can I help you today? Hi. I'm trying to opt out of the, um, the benefits. Okay. What's the staffing agency you work for? Serge. And the last four of your social? 4374. And what was your first and last name? Jayshawn Fleming. And for security purposes, could you verify your home address, including city, state and zip code? 1802 Norwood Avenue, Springfield, Ohio 45506. And your date of birth? 09-27-1999. And a good telephone number I have is 937-601-6408. Say it again. A good telephone number I have is 937-601-6408. No. It, it would be, uh, 576-6039. So 937-576-6039? Yes, sir. And the email I have is jayshawnfleming@gmail? Yes, sir. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? No. That's it. I appreciate it. Thank you. You're welcome. You have a great day, okay? You too. Thanks. All right. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 10-A-Card. This is Justin. How can I help you today?

Speaker speaker\_1: Hi. I'm trying to opt out of the, um, the benefits.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: Serge.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: 4374.

Speaker speaker\_0: And what was your first and last name?

Speaker speaker\_1: Jayshawn Fleming.

Speaker speaker\_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker\_1: 1802 Norwood Avenue, Springfield, Ohio 45506.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 09-27-1999.

Speaker speaker\_0: And a good telephone number I have is 937-601-6408.

Speaker speaker\_1: Say it again.

Speaker speaker\_0: A good telephone number I have is 937-601-6408.

Speaker speaker\_1: No. It, it would be, uh, 576-6039.

Speaker speaker\_0: So 937-576-6039?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And the email I have is jayshawnfleming@gmail?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_1: No. That's it. I appreciate it. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: You too. Thanks.

Speaker speaker\_0: All right. Bye-bye.

Speaker speaker\_1: Bye.