

Transcript: Justin

Mills-6682276337762304-5127648164921344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Um, hey, uh, Justin. This is Rhonda Doyle, and I just, um, I'm gonna start, um, my work on December the 2nd at Jefferson High School through, uh, Care Staffing. And, um, I do not want to elect for the benefits. Okay, so you want to opt out of benefits? Yes, I do. Okay, what's the name of that staffing agency you work for? I'm sorry. Um, it's called Care Staffing, or, or Career Staffing. Uh, wait a minute. It is, um... Shoot. Now I've got myself confused. Um, I think it's Career Staffing. Career Staffing. Okay, let's see here. Yeah, checking my OASIS list, I'm not seeing Career Staffing on there. Um. Uh, hold on here. Let me, uh, see if I can find her- Okay. ... in my messages. Peggy Bastasano. Uh, let's see. Um, it is called... Oh, I'm sorry. It's Clinical Staffing Resources. School Services- Clinical? Yeah, yeah, Clinical Staffing Resources. And the last four of your Social? Is 3861. And you said you recently just started with Clinical Staffing, correct? Um, I will be starting on December the 2nd. Okay, so let's see here. So in order for me to create a file in our system to opt you out of their benefits, I need your full Social. Uh-huh. Okay. It's, uh, 265-29-3861. Just to confirm, 265-29-3861? Correct. Okay. Let's see here. And what was your last name, Rhonda? Doyle. D-O-Y-L-E. And your home address, including city, state, and ZIP Code. It's 4406 West Oklahoma Avenue, Tampa, Florida, 33616. And your date of birth? 09/19/1957. And a good telephone number to have is 813-842-8385. That is correct. And do you have a good email? Yes. It's rhondadoyle57@yahoo.com. So I'll go ahead and opt you out. Okay. But is there anything else I can help you out with today, Ms. Doyle? Um, nope, that'll do it. Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, okay? Thank you so very much. All right, bye-bye. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Um, hey, uh, Justin. This is Rhonda Doyle, and I just, um, I'm gonna start, um, my work on December the 2nd at Jefferson High School through, uh, Care Staffing. And, um, I do not want to elect for the benefits.

Speaker speaker_1: Okay, so you want to opt out of benefits?

Speaker speaker_2: Yes, I do.

Speaker speaker_1: Okay, what's the name of that staffing agency you work for? I'm sorry.

Speaker speaker_2: Um, it's called Care Staffing, or, or Career Staffing. Uh, wait a minute. It is, um... Shoot. Now I've got myself confused. Um, I think it's Career Staffing.

Speaker speaker_1: Career Staffing. Okay, let's see here. Yeah, checking my OASIS list, I'm not seeing Career Staffing on there. Um.

Speaker speaker_2: Uh, hold on here. Let me, uh, see if I can find her-

Speaker speaker_1: Okay.

Speaker speaker_2: ... in my messages. Peggy Bastasano. Uh, let's see. Um, it is called... Oh, I'm sorry. It's Clinical Staffing Resources. School Services-

Speaker speaker_1: Clinical?

Speaker speaker_2: Yeah, yeah, Clinical Staffing Resources.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: Is 3861.

Speaker speaker_1: And you said you recently just started with Clinical Staffing, correct?

Speaker speaker_2: Um, I will be starting on December the 2nd.

Speaker speaker_1: Okay, so let's see here. So in order for me to create a file in our system to opt you out of their benefits, I need your full Social.

Speaker speaker_2: Uh-huh. Okay. It's, uh, 265-29-3861.

Speaker speaker_1: Just to confirm, 265-29-3861?

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. Let's see here. And what was your last name, Rhonda?

Speaker speaker_2: Doyle. D-O-Y-L-E.

Speaker speaker_1: And your home address, including city, state, and ZIP Code.

Speaker speaker_2: It's 4406 West Oklahoma Avenue, Tampa, Florida, 33616.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 09/19/1957.

Speaker speaker_1: And a good telephone number to have is 813-842-8385.

Speaker speaker_2: That is correct.

Speaker speaker_1: And do you have a good email?

Speaker speaker_2: Yes. It's rhondadoyle57@yahoocom.

Speaker speaker_1: So I'll go ahead and opt you out.

Speaker speaker_2: Okay.

Speaker speaker_1: But is there anything else I can help you out with today, Ms. Doyle?

Speaker speaker_2: Um, nope, that'll do it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, okay?

Speaker speaker_2: Thank you so very much. All right, bye-bye.

Speaker speaker_1: You're welcome. Bye-bye.