

Transcript: Justin

Mills-6675341101023232-5974703681617920

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes, this is, uh... Uh, this is, uh, Morris. I rep, uh, Century Aluminum, and I need a, a form for short-term disability. Okay. So, you need to gain access to your short-term disability? No. I need, I need a form for it. I, I, have stage four cancer. I need to send to... I need to send to my doctor. Okay. Um- Send a message? Yeah. That may be more of an insurance carrier thing. Bear with me one second, okay? Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, this is, uh... Uh, this is, uh, Morris. I rep, uh, Century Aluminum, and I need a, a form for short-term disability.

Speaker speaker_0: Okay. So, you need to gain access to your short-term disability?

Speaker speaker_1: No. I need, I need a form for it. I, I, have stage four cancer. I need to send to... I need to send to my doctor.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: Send a message?

Speaker speaker_0: Yeah. That may be more of an insurance carrier thing. Bear with me one second, okay?

Speaker speaker_1: Okay.