

Transcript: Justin

Mills-6659430250496000-6520325252366336

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. This is, uh, Michael Strawser. I work for WSI, and I'm just trying to see what dentists are gonna, uh, do you guys in your network, I guess. So you're trying to find dental providers? Yeah. Okay. So I can provide you with Carington's telephone number, and if you provide them with your ZIP code, they can give you a list of dental providers in that specific location. Uh, what, what was that again? Caring- I said, uh, yeah, Carington. I can spell it for you. Yeah. Sure. Um, so it's C-A-R-I-N-G-T-O-N, so. I-N-G-T-O-N? T-O-N. Yes, sir. T-O-N. Oh, I'm sorry. Was that a T for the drink or D like dog? T as in Tom. Okay. Uh, go ahead with the number, or do you want- And their telephone number is, uh, let's see, 800-290-0523. And Carington is the... Is that the actual name of the dental coverage? Um, so your dental would be through American Public Life, which is the insurance carrier. Okay. And Carington's to find dental providers. It's a separate company. Yep. Okay. Thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. This is, uh, Michael Strawser. I work for WSI, and I'm just trying to see what dentists are gonna, uh, do you guys in your network, I guess.

Speaker speaker_0: So you're trying to find dental providers?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So I can provide you with Carington's telephone number, and if you provide them with your ZIP code, they can give you a list of dental providers in that specific location.

Speaker speaker_1: Uh, what, what was that again? Caring-

Speaker speaker_0: I said, uh, yeah, Carington. I can spell it for you.

Speaker speaker_1: Yeah. Sure.

Speaker speaker_0: Um, so it's C-A-R-I-N-G-T-O-N, so.

Speaker speaker_1: I-N-G-T-O-N?

Speaker speaker_0: T-O-N. Yes, sir.

Speaker speaker_1: T-O-N. Oh, I'm sorry. Was that a T for the drink or D like dog?

Speaker speaker_0: T as in Tom.

Speaker speaker_1: Okay. Uh, go ahead with the number, or do you want-

Speaker speaker_0: And their telephone number is, uh, let's see, 800-290-0523.

Speaker speaker_1: And Carington is the... Is that the actual name of the dental coverage?

Speaker speaker_0: Um, so your dental would be through American Public Life, which is the insurance carrier.

Speaker speaker_1: Okay.

Speaker speaker_0: And Carington's to find dental providers. It's a separate company.

Speaker speaker_1: Yep. Okay. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.