

Transcript: Justin

Mills-6632724994768896-6733606746898432

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, Justin. I just need to cancel my, uh, benefits with you guys. My dental. Okay. What's the staffing agency you work for? Oxford. All right. And the last four of your social? 2235. And what was your first and last name? Uh, Chris Kelly. All right. And for security purposes, could you verify your home address, including city, state and zip code, Chris? Uh, I think you guys have my home. I'm actually in Massachusetts, but if it's a Pennsylvania one, it's 353 North Milton Avenue, Easton, PA, 18045. All right. And confirm your date of birth? 31/79. And a good telephone number have is 484-541-6844. 44, yep. Can the email have a CMK112@hotmail? Yep. 112. Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellation do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you should be officially canceled. Okay, Chris? That's fine. I appreciate it. Thank you. You're welcome. You have a great day, okay? You, too. Bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, Justin. I just need to cancel my, uh, benefits with you guys. My dental.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Oxford.

Speaker speaker_0: All right. And the last four of your social?

Speaker speaker_1: 2235.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Uh, Chris Kelly.

Speaker speaker_0: All right. And for security purposes, could you verify your home address, including city, state and zip code, Chris?

Speaker speaker_1: Uh, I think you guys have my home. I'm actually in Massachusetts, but if it's a Pennsylvania one, it's 353 North Milton Avenue, Easton, PA, 18045.

Speaker speaker_0: All right. And confirm your date of birth?

Speaker speaker_1: 31/79.

Speaker speaker_0: And a good telephone number have is 484-541-6844.

Speaker speaker_1: 44, yep.

Speaker speaker_0: Can the email have a CMK112@hotmail?

Speaker speaker_1: Yep. 112.

Speaker speaker_0: Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellation do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you should be officially canceled. Okay, Chris?

Speaker speaker_1: That's fine. I appreciate it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You, too. Bye-bye.

Speaker speaker_0: All right.