

Transcript: Justin

Mills-6587104306970624-6011511681105920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Oh, hi, Justin. Um, I'm just calling to get the information on how to enroll for the benefit. Okay. What's the staffing agency you work for? MAU Staffing Agency. And the last four of your social? It's 6686. So 5686? Mm-hmm. And what was your first and last name? Um, just calling for my daughter, Marcy. Okay. Well, I would actually need to speak with your daughter regarding this information. Let's see, uh... Okay, I will, uh, talk to her and give, but she can, she can still enroll if she wants to? Correct. Because I do know that MAU is in their company open enrollment period until February 1st. Okay. What about if she wants a, like a 401 to enroll in that? Um, now 401, she would actually have to reach, uh, out to MAU regarding that, because we don't offer that here at Benefits and a Card. All right, thank you. You're welcome. You have a great day, okay?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Oh, hi, Justin. Um, I'm just calling to get the information on how to enroll for the benefit.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: MAU Staffing Agency.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: It's 6686.

Speaker speaker_1: So 5686?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Um, just calling for my daughter, Marcy.

Speaker speaker_1: Okay. Well, I would actually need to speak with your daughter regarding this information.

Speaker speaker_2: Let's see, uh... Okay, I will, uh, talk to her and give, but she can, she can still enroll if she wants to?

Speaker speaker_1: Correct. Because I do know that MAU is in their company open enrollment period until February 1st.

Speaker speaker_2: Okay. What about if she wants a, like a 401to enroll in that?

Speaker speaker_1: Um, now 401, she would actually have to reach, uh, out to MAU regarding that, because we don't offer that here at Benefits and a Card.

Speaker speaker_2: All right, thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?