

Transcript: Justin

Mills-6555977643245568-6320880914579456

Full Transcript

Thank you for calling Benefits and Accords. This is Justin. How can I help you today? Hi, Justin. Um, tomorrow I'm going to work for Integrity, and yesterday I was trying to do the application or whatever online. So, when I went in for the insurance, I wanted to decline it, but the little girl said it looks like that I took it. Can you check and see? 'Cause I really don't want it. I understand. So Integrity Trade Services, what's the last four of your Social? 2231. What was your first and last name again? I'm sorry. No. It... I didn't say, I don't think. Lisa Panter, P-A-N-T-E-R. You said you recently just started with them, correct? I start tomorrow, yeah. But I did the thing online yesterday. Okay. 'Cause there wasn't a single file in our system just yet, so in order for me to create the file in our system to opt you out of Integrity's benefits, I need your full Social. Okay. 310-82-2231. And your home address, including city, state and zip code. Okay. 122 North Clifton Avenue, Apartment One, Louisville, Kentucky 40206. And your date of birth? 01/04/62. And a good telephone number to have is 502-434-2255. Yes, sir. And do you have a good email? Um, it's all lowercase, raidersfan1462@gmail.com. Email, okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Lisa? No. Thank you so much, bye. You're welcome. You have a great day, okay? All right. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. Um, tomorrow I'm going to work for Integrity, and yesterday I was trying to do the application or whatever online. So, when I went in for the insurance, I wanted to decline it, but the little girl said it looks like that I took it. Can you check and see? 'Cause I really don't want it.

Speaker speaker_0: I understand. So Integrity Trade Services, what's the last four of your Social?

Speaker speaker_1: 2231.

Speaker speaker_0: What was your first and last name again? I'm sorry.

Speaker speaker_1: No. It... I didn't say, I don't think. Lisa Panter, P-A-N-T-E-R.

Speaker speaker_0: You said you recently just started with them, correct?

Speaker speaker_1: I start tomorrow, yeah. But I did the thing online yesterday.

Speaker speaker_0: Okay. 'Cause there wasn't a single file in our system just yet, so in order for me to create the file in our system to opt you out of Integrity's benefits, I need your full Social.

Speaker speaker_1: Okay. 310-82-2231.

Speaker speaker_0: And your home address, including city, state and zip code.

Speaker speaker_1: Okay. 122 North Clifton Avenue, Apartment One, Louisville, Kentucky 40206.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 01/04/62.

Speaker speaker_0: And a good telephone number to have is 502-434-2255.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Um, it's all lowercase, raidersfan1462@gmail.com.

Speaker speaker_0: Email, okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Lisa?

Speaker speaker_1: No. Thank you so much, bye.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: All right. You too.

Speaker speaker_0: All right. Bye-bye.