

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh... Hi, Justin. This is, uh, Anthony. I got a text saying I have 30 days to enroll in benefits after my first paycheck for my temp company, I think. Yeah. What's the name of that staffing agency you work for? Uh... Partners Personal. Yeah. So that text message you received was just a courtesy reminder from Partners letting you know that you were eligible to be enrolled into their health benefits. So you have option to enroll, uh, opt out, stuff like that. However, did you receive a benefit guide through them by any chance or no? Uh... No, I have not. Okay. Well, if you wanted to look something over, I can email you a copy of the benefit guide if you wanted me to. Yeah, that'd work. Um... I'm actually getting ready to go into work now, so that would be fantastic. Okay. Do you have a good email I could send this to? Uh... Yep. AnthonyCall94@gmail.com. And just to confirm, AnthonyCall94@gmail? Yep. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay? Yep. That works. Thank you. You're welcome. Is there anything else I could help you out with today? Nope. That was really it. Awesome. Well, you have a wonderful day, okay, Anthony? You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh... Hi, Justin. This is, uh, Anthony. I got a text saying I have 30 days to enroll in benefits after my first paycheck for my temp company, I think.

Speaker speaker_1: Yeah. What's the name of that staffing agency you work for?

Speaker speaker_2: Uh... Partners Personal.

Speaker speaker_1: Yeah. So that text message you received was just a courtesy reminder from Partners letting you know that you were eligible to be enrolled into their health benefits. So you have option to enroll, uh, opt out, stuff like that. However, did you receive a benefit guide through them by any chance or no?

Speaker speaker_2: Uh... No, I have not.

Speaker speaker_1: Okay. Well, if you wanted to look something over, I can email you a copy of the benefit guide if you wanted me to.

Speaker speaker_2: Yeah, that'd work. Um... I'm actually getting ready to go into work now, so that would be fantastic.

Speaker speaker_1: Okay. Do you have a good email I could send this to?

Speaker speaker_2: Uh... Yep. AnthonyCall94@gmail.com.

Speaker speaker_1: And just to confirm, AnthonyCall94@gmail?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker_2: Yep. That works. Thank you.

Speaker speaker_1: You're welcome. Is there anything else I could help you out with today?

Speaker speaker_2: Nope. That was really it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay, Anthony?

Speaker speaker_2: You too.

Speaker speaker_1: Thank you. Bye-bye.