

## **Transcript: Justin**

**Mills-6516120825937920-6125019090698240**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their so- Please enter your office phone number, area code first. I'm sorry, that response was invalid. Please try again. Please e- I'm sorry, that response was invalid. Please try again. Please enter your office phone number, area code first. Sorry, in order to assist you, I need the 10-digit phone number registered with VSP. Press one to enter the phone number. Otherwise, please call back and enter a valid 10-digit phone number. Sorry, in order to assist you, I need the 10-digit phone number registered with VSP. Press one to enter the phone number. Otherwise, please call back- Please enter your office phone number, area code first. Sorry, we are unable to locate information with the phone number you entered. 618-335-7227. If that's correct, press one. To re-enter it, press two. Sorry, in order to assist you, I need the 10-digit phone- Sorry, in order to assist you, I n- Thank you for calling. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their so- Please enter your office phone number, area code first. I'm sorry, that response was invalid. Please try again. Please e- I'm sorry, that response was invalid. Please try again. Please enter your office phone number, area code first. Sorry, in order to assist you, I need the 10-digit phone number registered with VSP. Press one to enter the phone number. Otherwise, please call back and enter a valid 10-digit phone number. Sorry, in order to assist you, I need the 10-digit phone number registered with VSP. Press one to enter the phone number. Otherwise, please call back- Please enter your office phone number, area code first. Sorry, we are unable to locate information with the phone number you entered. 618-335-7227. If that's correct, press one. To re-enter it, press two. Sorry, in order to assist you, I need the 10-digit phone- Sorry, in order to assist you, I n- Thank you for calling. Goodbye.