Transcript: Justin

Mills-6476535429382144-6283577849593856

Full Transcript

Thank you for calling Benefits and Occurred. This is Justin. How can I help you today? Hi. This is Arian from Surge Staffing. I was calling to cancel my, uh, benefits for the, uh, health care. This is Surge Staffing. What's the last four of your Social? Uh, 8386. And for security purposes, could you verify your home address, including city, state and zip code? 610 South Sandusky Street, Tiffin, Ohio. And the zip code? 44883. And confirm your date of birth? 10/3/03. And a good telephone number I have is 567-201-3995. Yep. And the email I have is arian.christian94@gmail? Yeah. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you should be officially canceled. Okay? All righty. Awesome. All right. You have a wonderful weekend. Okay? You, too. All right, bye-bye. Goodbye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occurred. This is Justin. How can I help you today?

Speaker speaker_1: Hi. This is Arian from Surge Staffing. I was calling to cancel my, uh, benefits for the, uh, health care.

Speaker speaker_0: This is Surge Staffing. What's the last four of your Social?

Speaker speaker_1: Uh, 8386.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker 1: 610 South Sandusky Street, Tiffin, Ohio.

Speaker speaker_0: And the zip code?

Speaker speaker_1: 44883.

Speaker speaker 0: And confirm your date of birth?

Speaker speaker_1: 10/3/03.

Speaker speaker_0: And a good telephone number I have is 567-201-3995.

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is arian.christian94@gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you should be officially canceled. Okay?

Speaker speaker_1: All righty.

Speaker speaker_0: Awesome.

Speaker speaker_1: All right.

Speaker speaker_0: You have a wonderful weekend. Okay?

Speaker speaker_1: You, too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Goodbye.