

Transcript: Justin

Mills-6461224169684992-4567839469125632

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hello, Justin. My name is Paul. All right. Um, I work at REACH through Surge Staffing, and I got a text saying, um, I will be enrolled, auto-enrolled in Med-Tel-Rex within 30 days. What does that mean? Yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Okay. Um, that's fine. Okay. Is there anything else I could assist you with today? Um, that's it. Awesome. Well, you have a wonderful day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hello, Justin. My name is Paul. All right. Um, I work at REACH through Surge Staffing, and I got a text saying, um, I will be enrolled, auto-enrolled in Med-Tel-Rex within 30 days. What does that mean?

Speaker speaker_0: Yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: Okay. Um, that's fine. Okay.

Speaker speaker_0: Is there anything else I could assist you with today?

Speaker speaker_1: Um, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.