

Transcript: Justin

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Full Transcript

Thank you for calling Benefits Center Card. This is Justin. How can I help you today? Yes, Justin. I just want to opt out. I don't want the insurance. Okay. What's the staffing agency you work for? Search Staffing. And the last four of your social? Five two one five. And what was your first and last name? Felicia Hodge. And did you recently just start with Search Staffing? Yes. I'm doing my paperwork now, and I already have insurance. Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social. It's four one nine zero six five two one five. And just to confirm, four one nine zero six five two one five? Correct. Okay. And your home address, including city, state and zip code? It's 2390 Fairburn Road, Lot 128, Douglasville, Georgia, three zero one three five. And your date of birth? 4/8/78. And a good telephone number I have is 404-645-8938. Yes, correct. And do you have a good email? Uh, felicia.hodge04@gmail.com. Zero four at gmail. Okay. So I'll go ahead and opt you out. Was there anything else I could help you with today, Felicia? No, that's it. Thank you. You're welcome. You have a great day, okay? You too, sir. Thanks for your time. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, Justin. I just want to opt out. I don't want the insurance.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Search Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Five two one five.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Felicia Hodge.

Speaker speaker_0: And did you recently just start with Search Staffing?

Speaker speaker_1: Yes. I'm doing my paperwork now, and I already have insurance.

Speaker speaker_0: Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social.

Speaker speaker_1: It's four one nine zero six five two one five.

Speaker speaker_0: And just to confirm, four one nine zero six five two one five?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And your home address, including city, state and zip code?

Speaker speaker_1: It's 2390 Fairburn Road, Lot 128, Douglasville, Georgia, three zero one three five.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 4/8/78.

Speaker speaker_0: And a good telephone number I have is 404-645-8938.

Speaker speaker_1: Yes, correct.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Uh, felicia.hodge04@gmail.com.

Speaker speaker_0: Zero four at gmail. Okay. So I'll go ahead and opt you out. Was there anything else I could help you with today, Felicia?

Speaker speaker_1: No, that's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too, sir. Thanks for your time. Bye-bye.

Speaker speaker_0: All right. Bye-bye.