

Transcript: Justin

Mills-6393690467909632-6745879665229824

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hey, I'm calling because I had got a message saying, um, "Congrats on your job with Surge." Yeah. Um, so the text message you received was just congratulating you on a job with Surge Staffing, letting you know you'll be automatically enrolled into one of their medical plans that was offered through them. So, you have the option to either accept it or the option to opt out of it for health insurance. Oh. Well, I accepted. Okay. Well, since it's an automatic enrollment, you can go ahead and disregard the text message since you can, since you'll be automatically enrolled, okay? Okay. Awesome. Well, you have a wonderful day, all right? Yes, sir. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, I'm calling because I had got a message saying, um, "Congrats on your job with Surge."

Speaker speaker_0: Yeah. Um, so the text message you received was just congratulating you on a job with Surge Staffing, letting you know you'll be automatically enrolled into one of their medical plans that was offered through them. So, you have the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_1: Oh. Well, I accepted.

Speaker speaker_0: Okay. Well, since it's an automatic enrollment, you can go ahead and disregard the text message since you can, since you'll be automatically enrolled, okay?

Speaker speaker_1: Okay.

Speaker speaker_0: Awesome. Well, you have a wonderful day, all right?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: All right. Bye-bye.