**Transcript: Justin** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah. Hi, Justin. Um, I was told that you guys, um, had open enrollment for hiring for HSS. Um, open enrollment for benefits. Oh. Like health insurance. But not op- not open enrollment for hiring? Um, no, ma'am. Just for health insurance. Um, okay. Thank you so much. You're welcome. You have a great day, okay? You too. Bye-bye. All right.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Yeah. Hi, Justin. Um, I was told that you guys, um, had open enrollment for hiring for HSS.

Speaker speaker\_1: Um, open enrollment for benefits.

Speaker speaker\_2: Oh.

Speaker speaker\_1: Like health insurance.

Speaker speaker\_2: But not op- not open enrollment for hiring?

Speaker speaker\_1: Um, no, ma'am. Just for health insurance.

Speaker speaker\_2: Um, okay. Thank you so much.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_2: You too. Bye-bye.

Speaker speaker\_1: All right.