

Transcript: Justin

Mills-6387561831907328-5015448629854208

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I'm Robert Hill, Jr. I got you guys' text about the insurance coming out soon where I work at. Um, I've got my own insurance, so I want to decline the insurance. Okay. I can opt you out of it. So Surge Staffing, what's the last four of your social? Uh, five, one, two, four. And your first and last name? Robert Hill, Jr. And for security purposes, could you verify your home address, including city, state and zip code, Robert? 765 Fairview Road, Peoples, Ohio 45660. And confirm your date of birth. 11/4/72. And a good telephone number have as 740-935-6056. Yes, sir. And the email I have is robert.hill_rh_501@Gmail? Yep, that's it. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? Nope, that'll be it. Awesome. Well, you have a wonderful day, okay? Uh, you too. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: I'm Robert Hill, Jr. I got you guys' text about the insurance coming out soon where I work at. Um, I've got my own insurance, so I want to decline the insurance.

Speaker speaker_0: Okay. I can opt you out of it. So Surge Staffing, what's the last four of your social?

Speaker speaker_1: Uh, five, one, two, four.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Robert Hill, Jr.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Robert?

Speaker speaker_1: 765 Fairview Road, Peoples, Ohio 45660.

Speaker speaker_0: And confirm your date of birth.

Speaker speaker_1: 11/4/72.

Speaker speaker_0: And a good telephone number have as 740-935-6056.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email I have is robert.hill_rh_501@Gmail?

Speaker speaker_1: Yep, that's it.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_1: Nope, that'll be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Uh, you too. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.