

Transcript: Justin

Mills-6379233876590592-6619852859457536

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Josh- Hello. How can I help you today? Hello. Um, uh, Surge has sent me a, um, message. A little call. It's a callin' on. Yeah. The text message that you probably received was just congratulating you on a job with Surge Staffing, letting you know that you would be automatically enrolled into one of the medical plans that was offered through them. So you had the option to either accept the medical plan or the option to opt out of the medical plan for health insurance. I accept. Okay. Well, since it's a automatic enrollment, you can go ahead and disregard the-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Josh-

Speaker speaker_2: Hello.

Speaker speaker_1: How can I help you today?

Speaker speaker_2: Hello. Um, uh, Surge has sent me a, um, message. A little call. It's a callin' on.

Speaker speaker_1: Yeah. The text message that you probably received was just congratulating you on a job with Surge Staffing, letting you know that you would be automatically enrolled into one of the medical plans that was offered through them. So you had the option to either accept the medical plan or the option to opt out of the medical plan for health insurance.

Speaker speaker_2: I accept.

Speaker speaker_1: Okay. Well, since it's a automatic enrollment, you can go ahead and disregard the-