

## **Transcript: Justin**

**Mills-6375802936967168-5785848510889984**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Cart. This is Justin. How can I help you today? Hi, Justin. How are you doing? I'm doing well, and yourself? I'm well. I got a, um, a message from Partners Personal saying that I have 30 days from now to sign up for benefits. Um, yeah. So that text message you received was just a courtesy reminder from Partners letting you know you were eligible to be enrolled into their health insurance. So you have 30 days- Oh. ... from your first paycheck to enroll. Um, so it was just a courtesy reminder. Oh, okay. So, um, one thing. So for the benefits, does that come out of my paycheck? Correct. It's deducted weekly. Yes, sir. Oh, okay. And, um, so I have to wait and, like, let's say I am interested. Do I just like how do I sign up or what are the, the, the payment plans? Um, I can email you a copy of the benefit guide if you wanted to look something over? Yes, please. Okay. Uh, do you have a good email I could send this to? Yeah, so it's gonna be K-B-E-T-A-N-C-O-U-R-T 984 at gmail. And just to confirm that email, it was K-B-E-T-A-N as in Nancy, C-O-U-R-T 984 at gmail? Correct, KBetancourt. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see it in your inbox... Got it. ... you can check the spam or check the junk folder. Okay? All right. Thank you. You're welcome. You have a great day, Jose. Okay? Bye. Bye-bye. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Cart. This is Justin. How can I help you today?

Speaker speaker\_2: Hi, Justin. How are you doing?

Speaker speaker\_1: I'm doing well, and yourself?

Speaker speaker\_2: I'm well. I got a, um, a message from Partners Personal saying that I have 30 days from now to sign up for benefits.

Speaker speaker\_1: Um, yeah. So that text message you received was just a courtesy reminder from Partners letting you know you were eligible to be enrolled into their health insurance. So you have 30 days-

Speaker speaker\_2: Oh.

Speaker speaker\_1: ... from your first paycheck to enroll. Um, so it was just a courtesy reminder.

Speaker speaker\_2: Oh, okay. So, um, one thing. So for the benefits, does that come out of my paycheck?

Speaker speaker\_1: Correct. It's deducted weekly. Yes, sir.

Speaker speaker\_2: Oh, okay. And, um, so I have to wait and, like, let's say I am interested. Do I just like how do I sign up or what are the, the, the payment plans?

Speaker speaker\_1: Um, I can email you a copy of the benefit guide if you wanted to look something over?

Speaker speaker\_2: Yes, please.

Speaker speaker\_1: Okay. Uh, do you have a good email I could send this to?

Speaker speaker\_2: Yeah, so it's gonna be K-B-E-T-A-N-C-O-U-R-T 984 at gmail.

Speaker speaker\_1: And just to confirm that email, it was K-B-E-T-A-N as in Nancy, C-O-U-R-T 984 at gmail?

Speaker speaker\_2: Correct, KBetancourt.

Speaker speaker\_1: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see it in your inbox...

Speaker speaker\_2: Got it.

Speaker speaker\_1: ... you can check the spam or check the junk folder. Okay?

Speaker speaker\_2: All right. Thank you.

Speaker speaker\_1: You're welcome. You have a great day, Jose. Okay?

Speaker speaker\_2: Bye. Bye-bye.

Speaker speaker\_1: All right. Bye-bye.