

## **Transcript: Justin**

**Mills-6374803387891712-5105739604606976**

### **Full Transcript**

Thank you for calling Benefits and our Card. This is Justin. How can I help you today? Hey, uh, I just had a question. Um, what... I just got a text saying that I was, um, auto enrolled in M-MEC tele R- RX. What is, what is it? So that text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Oh, okay. Okay. All right. Yeah. Is there anything else I can assist you with today? Um, that's all. Awesome. Well, you have a wonderful day, okay? All right. You too. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and our Card. This is Justin. How can I help you today?

Speaker speaker\_1: Hey, uh, I just had a question. Um, what... I just got a text saying that I was, um, auto enrolled in M-MEC tele R- RX. What is, what is it?

Speaker speaker\_0: So that text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker\_1: Oh, okay. Okay. All right.

Speaker speaker\_0: Yeah. Is there anything else I can assist you with today?

Speaker speaker\_1: Um, that's all.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: All right. You too.

Speaker speaker\_0: All right. Bye-bye.