

Transcript: Justin

Mills-6336068908531712-4769042708611072

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Occurred. This is Justin. How can I help you today? Hello. I was auto-enrolled when I had got a job with Surge, and I would like to un-enroll. Okay. So Surge Staffing, what's the last four of your social? 5534. And your first and last name? Clayvon Brayboy. And for security purposes, can you verify your home address, including city, state and zip code? Uh, 234 Sinterberry Court, Cincinnati, Ohio 45246. And your date of birth? 07/06/'98. And a good telephone number have is 513-923-8237. Yes, sir. That's correct. And the email I have is Y-A-L-C-V-O-N@gmail.com. Yes, sir. Okay. So I'll go ahead and opt you out before they auto enroll you. Um, but is there anything else I can help you out with today, Clayvon? No, that should be it. Appreciate it. You're welcome. You have a great day, okay? Thank you. You as well. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Occurred. This is Justin. How can I help you today?

Speaker speaker_2: Hello. I was auto-enrolled when I had got a job with Surge, and I would like to un-enroll.

Speaker speaker_1: Okay. So Surge Staffing, what's the last four of your social?

Speaker speaker_2: 5534.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Clayvon Brayboy.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_2: Uh, 234 Sinterberry Court, Cincinnati, Ohio 45246.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 07/06/'98.

Speaker speaker_1: And a good telephone number have is 513-923-8237.

Speaker speaker_2: Yes, sir. That's correct.

Speaker speaker_1: And the email I have is Y-A-L-C-V-O-N@gmail.com.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. So I'll go ahead and opt you out before they auto enroll you. Um, but is there anything else I can help you out with today, Clayvon?

Speaker speaker_2: No, that should be it. Appreciate it.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Thank you. You as well.

Speaker speaker_1: Thank you. Bye-bye.