

Transcript: Justin

Mills-6308575807750144-4592839316422656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, my name's Nahmia Lake. I was calling to cancel my health and, uh, dental insurance. Okay. What's the staffing agency you work for? MAU. And the last four of your Social? 1430. And for security purposes, can you verify the home address, including city, state and zip code? 47 Condon Street, Piedmont 29673. And your date of birth? 12/06/2002. And a good telephone number have is 864-361-3948. Yes, sir. And the email have is NL7802595 at Gmail? Yes, sir. Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay? Okay. Thank you. You're welcome. You have a great day, okay? All right. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, my name's Nahmia Lake. I was calling to cancel my health and, uh, dental insurance.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: MAU.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 1430.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code?

Speaker speaker_2: 47 Condon Street, Piedmont 29673.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 12/06/2002.

Speaker speaker_1: And a good telephone number have is 864-361-3948.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the email have is NL7802595 at Gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay?

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: All right. You too.

Speaker speaker_1: All right. Bye-bye.