

Transcript: Justin

Mills-6290449161830400-5733134574600192

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. Um, I'm with Partners Personnel. Or, uh, sorry, I'm, I'm a, uh, client of Partners Personnel. Okay. How can I help you today? Yeah. I was... Um, I've been getting texts about, uh, enrolling in, uh, benefits, um, via Partners Personnel for this. Uh, I, I just wanted to, uh, I just wanted to get more information. Yeah. I can email you a copy of the benefit guide because that's what shows what's covered, what's not covered, and what Partners offers. Do you have a good email I could send this to? Mm-hmm. Yeah. Um, you could send it to, uh, D-E-M-A-N, uh, 001 at ucr.edu. At ucr.edu? Yes. At edu. Okay. So just to confirm, D-E-M-A-N 001 at ucr.edu? Correct. Okay, so the email that you should be looking out for for that benefit guide will be coming from info, and that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder to be on the safe side. Okay? Right. Okay. Um, uh, d- are you g- are you gonna wait for me to, uh, see it? Um, no. I'm working on the email right now. Just give me about 30 seconds- Oh, okay. ... to finish it, and I'm almost done sending it to you. - Okay. Okay. Okay. So I went ahead and sent it, so you should be receiving it here momentarily. Okay? Is there anything else I can assist you with today? Actually, sorry. Can you, um, I guess I don't have access to it anymore. Um, c-sorry. Can you send it to another email? Yeah. What's some good... Is there email for you? Uh, I-M-D-A-L-E-E-M-N, uh, 123@gmail.com. Okay. Let's see. So, I-M-D-A-L-E-E-M-A-N 123@gmail? Yes. Okay. So same email, info@benefitsinacard.com. Okay? Let's see here. And I just sent it, so you should be receiving it here momentarily. Okay? Yes. Okay. Yeah. I just got it. Awesome. Well, was there anything else I could assist you with today? No. That'll be all. Thank you. You're welcome. You have a great day, okay? You too. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Um, I'm with Partners Personnel. Or, uh, sorry, I'm, I'm a, uh, client of Partners Personnel.

Speaker speaker_0: Okay. How can I help you today?

Speaker speaker_1: Yeah. I was... Um, I've been getting texts about, uh, enrolling in, uh, benefits, um, via Partners Personnel for this. Uh, I, I just wanted to, uh, I just wanted to get

more information.

Speaker speaker_0: Yeah. I can email you a copy of the benefit guide because that's what shows what's covered, what's not covered, and what Partners offers. Do you have a good email I could send this to?

Speaker speaker_1: Mm-hmm. Yeah. Um, you could send it to, uh, D-E-M-A-N, uh, 001 at ucr.edu.

Speaker speaker_0: At ucr.edu?

Speaker speaker_1: Yes.

Speaker speaker_0: At edu. Okay. So just to confirm, D-E-M-A-N 001 at ucr.edu?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay, so the email that you should be looking out for for that benefit guide will be coming from info, and that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder to be on the safe side. Okay?

Speaker speaker_1: Right.

Speaker speaker_0: Okay.

Speaker speaker_1: Um, uh, d- are you g- are you gonna wait for me to, uh, see it?

Speaker speaker_0: Um, no. I'm working on the email right now. Just give me about 30 seconds-

Speaker speaker_1: Oh, okay.

Speaker speaker_0: ... to finish it, and I'm almost done sending it to you.

Speaker speaker_2: -

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Okay. So I went ahead and sent it, so you should be receiving it here momentarily. Okay? Is there anything else I can assist you with today?

Speaker speaker_1: Actually, sorry. Can you, um, I guess I don't have access to it anymore. Um, c- sorry. Can you send it to another email?

Speaker speaker_0: Yeah. What's some good... Is there email for you?

Speaker speaker_1: Uh, I-M-D-A-L-E-E-M-N, uh, 123@gmail.com.

Speaker speaker_0: Okay. Let's see. So, I-M-D-A-L-E-E-M-A-N 123@gmail?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So same email, info@benefitsinacard.com. Okay? Let's see here. And I just sent it, so you should be receiving it here momentarily. Okay?

Speaker speaker_1: Yes. Okay. Yeah. I just got it.

Speaker speaker_0: Awesome. Well, was there anything else I could assist you with today?

Speaker speaker_1: No. That'll be all. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: All right. Bye-bye.