

Transcript: Justin

Mills-6273218700066816-5038802149523456

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yeah, I ha- uh, got a message saying, um, from, um, Surge saying that, uh, I needed to call in, uh, cancel out of enrollment. Uh, so you wanted to opt out of the benefits? Yeah, opt out. Yeah, I wanted to opt out. Okay. Um, Surge Staffing. What's the last four of your Social? Uh, 0876. And your first and last name? Aaron Davis. Okay. And for security purposes can you verify the home address- Yes. ... and state and zip code? Uh, 156 with 31833. And confirm your date of birth? 9/14/90. And a good telephone number you have is 229-939-2386? Yeah, yeah. Uh, thank- And email address kj, your last name, at iCloud? Yes. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? Uh, no, thank you. That's it. Awesome. Well, you have a wonderful day, okay? Uh, you too. Thank you. All right, bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yeah, I ha- uh, got a message saying, um, from, um, Surge saying that, uh, I needed to call in, uh, cancel out of enrollment.

Speaker speaker_1: Uh, so you wanted to opt out of the benefits?

Speaker speaker_2: Yeah, opt out. Yeah, I wanted to opt out.

Speaker speaker_1: Okay. Um, Surge Staffing. What's the last four of your Social?

Speaker speaker_2: Uh, 0876.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Aaron Davis.

Speaker speaker_1: Okay. And for security purposes can you verify the home address-

Speaker speaker_2: Yes.

Speaker speaker_1: ... and state and zip code?

Speaker speaker_2: Uh, 156 with 31833.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 9/14/90.

Speaker speaker_1: And a good telephone number you have is 229-939-2386?

Speaker speaker_2: Yeah, yeah. Uh, thank-

Speaker speaker_1: And email address kj, your last name, at iCloud?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_2: Uh, no, thank you. That's it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Uh, you too. Thank you.

Speaker speaker_1: All right, bye.