

Transcript: Justin

Mills-6256662069559296-5752102727106560

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, yes, sir. I got a text message from y'all about, about m- something about my payroll check or something. Um, do you mind reading out the text message for me, please? Hold on. I gotta pull it up. It says, "Currently on your job with Sugarhill, you will be able... automatically enrolled in MIC within 30 days. Call BIC at this number." Um, so that text message that you probably received was letting you know... uh, congratulating you with a job with Surge Staffing and letting you know you would be automatically enrolled into the MEC, which is a medical plan that's offered through them. So, you have the option of either accepting the medical plan or the option of opting out of the medical plan. It's for health insurance. Health. Okay. All right. Uh, I called you back making sure on that. Okay. No worries. Is there anything else I can assist you with today? No. Thanks. Awesome. You have a wonderful day, okay? You too. All right, bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, sir. I got a text message from y'all about, about m- something about my payroll check or something.

Speaker speaker_0: Um, do you mind reading out the text message for me, please?

Speaker speaker_1: Hold on. I gotta pull it up. It says, "Currently on your job with Sugarhill, you will be able... automatically enrolled in MIC within 30 days. Call BIC at this number."

Speaker speaker_0: Um, so that text message that you probably received was letting you know... uh, congratulating you with a job with Surge Staffing and letting you know you would be automatically enrolled into the MEC, which is a medical plan that's offered through them. So, you have the option of either accepting the medical plan or the option of opting out of the medical plan. It's for health insurance.

Speaker speaker_1: Health. Okay. All right. Uh, I called you back making sure on that.

Speaker speaker_0: Okay. No worries. Is there anything else I can assist you with today?

Speaker speaker_1: No. Thanks.

Speaker speaker_0: Awesome. You have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: All right.