

Transcript: Justin

Mills-6254027521703936-4958258344804352

Full Transcript

Thank you for calling to record. This is Justin. How can I help you today? Yes, sir. Um, I was wondering, uh, with my card, um, who do I go see as a doctor? I don't know. I mean, I don't wanna make an appointment and be, um... go to one that's not in my network or whatever you want to call it. Okay. So you were looking for providers in network with the insurance. Is that correct? Y- yes. Yes. Okay. Um, so if you reach out to MultiPlan and provide with your, them with your ZIP code, they'll give you a list of providers in that specific location. However, I'll provide you with their telephone number. Okay. Um, so just let me know whenever you're ready. I'm good. Um, okay. So MultiPlan's telephone number is 800-457-1403. Okay. Okay. Thank you, sir. And so... You're welcome. You have a great day, okay? All right.

Conversation Format

Speaker speaker_0: Thank you for calling to record. This is Justin. How can I help you today?

Speaker speaker_1: Yes, sir. Um, I was wondering, uh, with my card, um, who do I go see as a doctor? I don't know. I mean, I don't wanna make an appointment and be, um... go to one that's not in my network or whatever you want to call it.

Speaker speaker_0: Okay. So you were looking for providers in network with the insurance. Is that correct?

Speaker speaker_1: Y- yes. Yes.

Speaker speaker_0: Okay. Um, so if you reach out to MultiPlan and provide with your, them with your ZIP code, they'll give you a list of providers in that specific location. However, I'll provide you with their telephone number.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, so just let me know whenever you're ready.

Speaker speaker_1: I'm good.

Speaker speaker_0: Um, okay. So MultiPlan's telephone number is 800-457-1403.

Speaker speaker_1: Okay. Okay. Thank you, sir.

Speaker speaker_0: And so... You're welcome. You have a great day, okay?

Speaker speaker_1: All right.