

Transcript: Justin

Mills-6253104887676928-5158195585794048

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hey, how are you doing? I'm calling to, uh... I want to cancel my insurance with y'all, with the company. Okay. Within the company. What's the staffing agency you work for? I work for WorkSmart. Okay, so WorkSmart. And I'll ask for your social. 0121. And what was your first and last name? Uh, Raymond Wilkins, Jr. Okay. And for security purposes, can you verify your home address, including city, state and zip code, Raymond? 370 Tiger's Isle Road, Duncan, South Carolina, 29334. And your date of birth? 07-20-04. And a good telephone number have is 804-1111? Yes, sir. And the email have is rjw70823 at gmail? Yes, sir. Okay, so I'll go ahead and opt you out of benefits, but is there anything else I can assist you with today? Um... So, so my, well, my next check, you won't be on there, right, at all? Correct, because I already opted you out before they auto enrolled you. All right, so what... So what, um... So what will be coming out of my check? It should be the federal taxes and what else? Uh, regular taxes. Nothing from WorkSmart, deduction-wise, will be coming off of your paycheck. Okay. Yeah, because I don't need the, I don't need the insurance card that in the middle. I don't need that at all. Totally understand. So I went ahead and opted you out. Is there anything else I can assist you with today, Raymond? Uh, no, that's it. Awesome. Well, you have a wonderful weekend, okay? All right. Thanks. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, how are you doing? I'm calling to, uh... I want to cancel my insurance with y'all, with the company.

Speaker speaker_0: Okay.

Speaker speaker_1: Within the company.

Speaker speaker_0: What's the staffing agency you work for?

Speaker speaker_1: I work for WorkSmart.

Speaker speaker_0: Okay, so WorkSmart. And I'll ask for your social.

Speaker speaker_1: 0121.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Uh, Raymond Wilkins, Jr.

Speaker speaker_0: Okay. And for security purposes, can you verify your home address, including city, state and zip code, Raymond?

Speaker speaker_1: 370 Tiger's Isle Road, Duncan, South Carolina, 29334.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 07-20-04.

Speaker speaker_0: And a good telephone number have is 804-1111?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email have is rjw70823 at gmail?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay, so I'll go ahead and opt you out of benefits, but is there anything else I can assist you with today?

Speaker speaker_1: Um... So, so my, well, my next check, you won't be on there, right, at all?

Speaker speaker_0: Correct, because I already opted you out before they auto enrolled you.

Speaker speaker_1: All right, so what... So what, um... So what will be coming out of my check? It should be the federal taxes and what else?

Speaker speaker_0: Uh, regular taxes. Nothing from WorkSmart, deduction-wise, will be coming off of your paycheck.

Speaker speaker_1: Okay. Yeah, because I don't need the, I don't need the insurance card that

Speaker speaker_2: in the middle. I don't need that at all.

Speaker speaker_0: Totally understand. So I went ahead and opted you out. Is there anything else I can assist you with today, Raymond?

Speaker speaker_1: Uh, no, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: All right. Thanks.

Speaker speaker_0: All right. Bye-bye.