

Transcript: Justin

Mills-6246649469648896-5490698047242240

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hi. Um, I was just wondering, uh, my policy number for my insurance through my company. Okay. What's the staffing agency you work for? AccuForce. And the last four of your social? 6633. And what was your first and last name? Um, Azyra, A-Z-Y-R-A.sott, S-T-O-T-T. And for security purposes, could you verify your home address, including city, state and zip code? Uh, yeah. 1025 Cedar Hill Court Southeast, uh, Lenoir, North Carolina 28645. Looks like I have a different address on file. Mm. Uh... Is it 309 Boundary Street Northwest, Apartment 4, Lenoir, North Carolina 28645? Looks like I have a different address as well. 926 Meadowwood Drive, Apartment 34, Lenoir, North Carolina 28645? Yeah. Is that a old address? Yeah, it's my it's my old... It's my old address. Yeah, well, what's the current address so I can go ahead and update it for you? Yeah, it's, uh, 1025 Cedar, C-E-D-A-R, Hill, H-I-L-L, Court, C-T, SE, southeast, in Lenoir, North Carolina 28645. And your date of birth? Uh, January 15th, 2000. And a good telephone number has 828-260-5691? Yes. And the email has your first and last name at Gmail? Yes. Okay. So let's see here. Um, when did you start with AccuForce? Um, I think in November. November? Okay. 'Cause the only thing that we have on you, um, is where you submitted the, uh, acknowledgement for the MEC auto-enrollment, um, but you weren't enrolled into anything. Oh. Oh, okay. Okay. Bet. All right. Um, is there anything else I could assist you with today? Uh, no, that's it. Thank you. You're welcome. You have a great day, okay? Okay. You too. Bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Um, I was just wondering, uh, my policy number for my insurance through my company.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: AccuForce.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 6633.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Um, Azyra, A-Z-Y-R-A.sott, S-T-O-T-T.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, yeah. 1025 Cedar Hill Court Southeast, uh, Lenoir, North Carolina 28645.

Speaker speaker_0: Looks like I have a different address on file.

Speaker speaker_1: Mm. Uh... Is it 309 Boundary Street Northwest, Apartment 4, Lenoir, North Carolina 28645?

Speaker speaker_0: Looks like I have a different address as well.

Speaker speaker_1: 926 Meadowwood Drive, Apartment 34, Lenoir, North Carolina 28645?

Speaker speaker_0: Yeah. Is that a old address?

Speaker speaker_1: Yeah, it's my it's my old... It's my old address.

Speaker speaker_0: Yeah, well, what's the current address so I can go ahead and update it for you?

Speaker speaker_1: Yeah, it's, uh, 1025 Cedar, C-E-D-A-R, Hill, H-I-L-L, Court, C-T, SE, southeast, in Lenoir, North Carolina 28645.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: Uh, January 15th, 2000.

Speaker speaker_0: And a good telephone number has 828-260-5691?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email has your first and last name at Gmail?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So let's see here. Um, when did you start with AccuForce?

Speaker speaker_1: Um, I think in November.

Speaker speaker_0: November? Okay. 'Cause the only thing that we have on you, um, is where you submitted the, uh, acknowledgement for the MEC auto-enrollment, um, but you weren't enrolled into anything.

Speaker speaker_1: Oh. Oh, okay. Okay. Bet.

Speaker speaker_0: All right. Um, is there anything else I could assist you with today?

Speaker speaker_1: Uh, no, that's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Okay. You too. Bye.

Speaker speaker_0: All right. Bye-bye.