

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hi, Justin. Yeah, my name's Phillip Alexander. I, um, was automatically enrolled and I'd like to opt out of the ins- insurance plan. Okay. What's the staffing agency you work for? American Staff Corp. And the last four of your social? Five two one six. And did you recently just start with American Staff Corp? Did I... Don't have it yet. Yeah, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social. Okay. Five one one six four five two one six. You said Phillip Alexander? Yes. Okay. Phillip with one L. And your home address, including city, state, and zip code. 7711 South Yale Avenue, Apartment 1404, Tulsa, Oklahoma 74136. And your date of birth? 9/13/56. And a good telephone number have is 202-427-1770. Yeah, that's good. And do you have a good email? I do. Phillip, again with one L, A3232@Gmail.com. Okay. So I'll go ahead and opt you out. And is there anything else I can assist you with today, Phillip? That's all I needed. I appreciate it. You're welcome. You have a great weekend, okay? All right. Thanks. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. Yeah, my name's Phillip Alexander. I, um, was automatically enrolled and I'd like to opt out of the ins- insurance plan.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: American Staff Corp.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Five two one six.

Speaker speaker_0: And did you recently just start with American Staff Corp?

Speaker speaker_1: Did I... Don't have it yet.

Speaker speaker_0: Yeah, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social.

Speaker speaker_1: Okay. Five one one six four five two one six.

Speaker speaker_0: You said Phillip Alexander?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay.

Speaker speaker_1: Phillip with one L.

Speaker speaker_0: And your home address, including city, state, and zip code.

Speaker speaker_1: 7711 South Yale Avenue, Apartment 1404, Tulsa, Oklahoma 74136.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 9/13/56.

Speaker speaker_0: And a good telephone number have is 202-427-1770.

Speaker speaker_1: Yeah, that's good.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: I do. Phillip, again with one L, A3232@Gmail.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. And is there anything else I can assist you with today, Phillip?

Speaker speaker_1: That's all I needed. I appreciate it.

Speaker speaker_0: You're welcome. You have a great weekend, okay?

Speaker speaker_1: All right. Thanks.

Speaker speaker_0: All right. Bye-bye.