

Transcript: Justin

Mills-6184004941955072-4526554681622528

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I'm calling because, um, I did employment through Integrity and I didn't do any of the benefits or insurance things, so I'm calling to make sure I don't get charged. Okay, so Integrity Trade Services. What's the last four of your Social? Uh, 5570. And your first and last name? Kiara Spencer. And did you recently just start with Integrity? Yeah. Okay, 'cause I wasn't seeing your file on our system just yet, so in order for me to create the file on our system to opt you out of their benefits, I need your full Social. Okay. Um, 353-96-5570. Will you spell your first and last name for me please? K-I-A-R-A, Kiara, Spencer, S-P-E-N-C-E-R. In Boston, DC. And your home address? City, state and zip code. Um, give me a second. Where is it? Oh, man. Give me a second. I'm sorry. Where is it? Okay. It's 1111 S. Taguan Avenue. Hello? City, state and zip code? Oh, um, Joliet 60436. And your date of birth? 04-25-2000. And a good telephone number has a 779-225-3967? Yeah. And do you have a good email? Um, kiaralcs, lcs04@gmail.com. Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today, Kiara? No, I was just making sure of that. Awesome. Well, you have a wonderful day, okay? Okay, thank you. You, too. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I'm calling because, um, I did employment through Integrity and I didn't do any of the benefits or insurance things, so I'm calling to make sure I don't get charged.

Speaker speaker_0: Okay, so Integrity Trade Services. What's the last four of your Social?

Speaker speaker_1: Uh, 5570.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Kiara Spencer.

Speaker speaker_0: And did you recently just start with Integrity?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, 'cause I wasn't seeing your file on our system just yet, so in order for me to create the file on our system to opt you out of their benefits, I need your full Social.

Speaker speaker_1: Okay. Um, 353-96-5570.

Speaker speaker_0: Will you spell your first and last name for me please?

Speaker speaker_1: K-I-A-R-A, Kiara, Spencer, S-P-E-N-C-E-R. In Boston, DC.

Speaker speaker_0: And your home address? City, state and zip code.

Speaker speaker_1: Um, give me a second. Where is it? Oh, man. Give me a second. I'm sorry. Where is it? Okay. It's 1111 S. Taguan Avenue. Hello?

Speaker speaker_0: City, state and zip code?

Speaker speaker_1: Oh, um, Joliet 60436.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 04-25-2000.

Speaker speaker_0: And a good telephone number has a 779-225-3967?

Speaker speaker_1: Yeah.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Um, kiara1cs, lcs04@gmail.com.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today, Kiara?

Speaker speaker_1: No, I was just making sure of that.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Okay, thank you. You, too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.