

Transcript: Justin

Mills-6170304307052544-5192664423120896

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Our Card. This is Justin. How can I help you today? Um, hey. How you doing? Um, I received a text saying that I was going to be auto-enrolled, and I wanted to opt out. Okay. What's the staffing agency you work for? It's, uh, Surge Staffing. And the last four of your Social? 9408. And what was your first and last name? Melinda Horne. And for security purposes, can you verify your home address, including city, state and zip code, Melinda? 2529 Woodbin Lane, Riverdale, Georgia 30296. And your date of birth? 06/04/'81. And a good telephone number I have is 470-717-4987. Okay. And the email I have is kingmello84 at Gmail? Yes, sir. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? No, that's gonna be all. Thank you. You're welcome. You have a great day, okay? You too. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Our Card. This is Justin. How can I help you today?

Speaker speaker_2: Um, hey. How you doing? Um, I received a text saying that I was going to be auto-enrolled, and I wanted to opt out.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: It's, uh, Surge Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 9408.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Melinda Horne.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Melinda?

Speaker speaker_2: 2529 Woodbin Lane, Riverdale, Georgia 30296.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 06/04/'81.

Speaker speaker_1: And a good telephone number I have is 470-717-4987.

Speaker speaker_2: Okay.

Speaker speaker_1: And the email I have is kingmello84 at Gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_2: No, that's gonna be all. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: All right. Bye-bye.