

Transcript: Justin

Mills-6127259184447488-5182539385978880

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? How are you doing, sir? Doing pretty well, and yourself? Good. Yes, uh, this is Reynald Blue. I was make the application, uh, I was looking for job, but I had another job call me. And they tell me I, I, I had to call this number to cancel the application. I don't know if I ... I wonder why they did this. Um, so they were probably advising you to call this number if you wanted to cancel benefits, 'cause probably they automatically enroll in the insurance. Um, it's, it's probably what they were saying, for health insurance. Oh, okay. So, so they, they, the agent, agency supposed to call you to cancel it? Uh, yeah. Yeah, what's that staffing agency you work for? Okay. Okay, no problem. Thank you very much. I'm going down there. They can call you. You're welcome. You have a great day, okay? You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: How are you doing, sir?

Speaker speaker_0: Doing pretty well, and yourself?

Speaker speaker_1: Good. Yes, uh, this is Reynald Blue. I was make the application, uh, I was looking for job, but I had another job call me. And they tell me I, I, I had to call this number to cancel the application. I don't know if I ... I wonder why they did this.

Speaker speaker_0: Um, so they were probably advising you to call this number if you wanted to cancel benefits, 'cause probably they automatically enroll in the insurance. Um, it's, it's probably what they were saying, for health insurance.

Speaker speaker_1: Oh, okay. So, so they, they, the agent, agency supposed to call you to cancel it?

Speaker speaker_0: Uh, yeah. Yeah, what's that staffing agency you work for?

Speaker speaker_1: Okay. Okay, no problem. Thank you very much. I'm going down there. They can call you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Bye-bye.