

Transcript: Justin

Mills-6123675693563904-5794424238850048

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Justin. How can I help you today? Yeah, I got a message from you. Do you mind reading out the text message for me, please? It says, "Congrats on your job with Surge. You will be auto- auto-enrolled in MEC TEDREx." Yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know they- Mm-hmm. ... would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Oh, okay. Okay. Is there anything else I- Oh. ... could help you out with today? No, that's it. Awesome. Well, you have a wonderful day, okay? Okay, thank you. You're welcome. Bye-bye. Huh.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Justin. How can I help you today?

Speaker speaker_2: Yeah, I got a message from you.

Speaker speaker_1: Do you mind reading out the text message for me, please?

Speaker speaker_2: It says, "Congrats on your job with Surge. You will be auto- auto-enrolled in MEC TEDREx."

Speaker speaker_1: Yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know they-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Okay. Is there anything else I-

Speaker speaker_2: Oh.

Speaker speaker_1: ... could help you out with today?

Speaker speaker_2: No, that's it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Huh.