

Transcript: Justin

Mills-6122763696914432-5924045794230272

Full Transcript

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Yeah. Good, good afternoon. Um, I've just signed up with, um, Paige Belcher Golf and, uh, I'm wondering if it's possible at this time to opt out of the medical, or whether I have to wait for the first paycheck to be issued to me? Um, what's the staffing agency you work for? Oh, you would ask me that, wouldn't you? Um, hold on a sec. Uh, American Staff Corporation. Yes. American Staff Corp. And you said you recently just started with them, correct? Yes. Yes. Okay. Um- And last- In order for me- Excuse me? I said, in order for me to create a file in our system to opt you out of American Staff Corp's benefits, I need your full Social. Oh. Okay. 032 54 1762. And your first and last name? Uh, it's George William Brian Rickerby. Can you spell your last name, W- Rickerby, for me? R-I-C-K-E-R-B-Y, Rickerby. Rickerby, my apologies. Uh... No, that's okay. We're good. And your home address, including city, state and zip code. 662 West 78th Street, Tulsa, Oklahoma, 74132. One sec. And your date of birth? April 8th, 1944. Oh, happy birthday. Yep. Thank you. And a good telephone number I have is 815-347-7777. Correct. And do you have a good email? Royalportrush@yahoo.com. Do I have to spell that for you? No, sir. Royalportrush- @Yahoo.com. R-O-Y-A-L P-O-R-T-R-U-S-H. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today, George? No. No, that's fine. As long as I've got that done, that's one thing off my list. Awesome. You have a wonderful day, okay? Thank you, sir. Bye. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_1: Yeah. Good, good afternoon. Um, I've just signed up with, um, Paige Belcher Golf and, uh, I'm wondering if it's possible at this time to opt out of the medical, or whether I have to wait for the first paycheck to be issued to me?

Speaker speaker_0: Um, what's the staffing agency you work for?

Speaker speaker_1: Oh, you would ask me that, wouldn't you? Um, hold on a sec. Uh, American Staff Corporation.

Speaker speaker_0: Yes. American Staff Corp. And you said you recently just started with them, correct?

Speaker speaker_1: Yes. Yes.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: And last-

Speaker speaker_0: In order for me-

Speaker speaker_1: Excuse me?

Speaker speaker_0: I said, in order for me to create a file in our system to opt you out of American Staff Corp's benefits, I need your full Social.

Speaker speaker_1: Oh. Okay. 032 54 1762.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Uh, it's George William Brian Rickerby.

Speaker speaker_0: Can you spell your last name, W- Rickerby, for me?

Speaker speaker_1: R-I-C-K-E-R-B-Y, Rickerby.

Speaker speaker_0: Rickerby, my apologies. Uh...

Speaker speaker_2: No, that's okay. We're good.

Speaker speaker_0: And your home address, including city, state and zip code.

Speaker speaker_1: 662 West 78th Street, Tulsa, Oklahoma, 74132.

Speaker speaker_0: One sec. And your date of birth?

Speaker speaker_1: April 8th, 1944.

Speaker speaker_0: Oh, happy birthday.

Speaker speaker_1: Yep. Thank you.

Speaker speaker_0: And a good telephone number I have is 815-347-7777.

Speaker speaker_1: Correct.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Royalportrush@yahoo.com. Do I have to spell that for you?

Speaker speaker_0: No, sir. Royalportrush-

Speaker speaker_1: @Yahoo.com. R-O-Y-A-L P-O-R-T-R-U-S-H.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today, George?

Speaker speaker_1: No. No, that's fine. As long as I've got that done, that's one thing off my list.

Speaker speaker_0: Awesome. You have a wonderful day, okay?

Speaker speaker_1: Thank you, sir. Bye.

Speaker speaker_0: You're welcome. Bye-bye.