

Transcript: Justin

Mills-6118125526269952-5853556144816128

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, hello, how are you? Thank you for calling Benefits in a Card, this is Justin. How can I help you today? Hi, Justin. You know, I got a text- Thank you for calling Benefits in a Card, this is Justin. How can I help you today? How are you doing, Justin? I... I got a call that you, uh, you have a position. Um, you received a phone call or a text message? A text message. Do you mind reading out the text message for me? No. Let me see. This stuff can't be heard. It says, uh, "Crown Service open enrollment begins now. Uh, got job? Uh, sign up for benefits by calling Crown, Crown-" Yeah. So that text message you received was just, uh, letting you know that Crown Services is in their open enrollment period, so you have the option to enroll, make changes or cancel benefits offered through them, like health insurance. Okay. I just need a full... a full-time. What for? Uh, do you have anything like that, factory work or something safer? Um, well, I would honestly reach out to Crown Services regarding that, since, uh, at Benefits in a Card, we deal with their health insurance. Oh, you deal with just health insurance? Correct. Well, I was working with them, and then they didn't last long. So this is just for insurance only, right? Uh- Offered through Crown Services. Yes, sir. All right. Okay. Well, I'll keep you in mind then. No worries. You have a great day, okay? All right. You too. All right. Bye-bye. All right. Maybe. I mean, what's happening this morning? Maybe it's ***** with friends. What wouldn't that be? How would I get... No way. They don't have anyone. I hadn't gotten home.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello, hello, how are you?

Speaker speaker_2: Thank you for calling Benefits in a Card, this is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. You know, I got a text-

Speaker speaker_2: Thank you for calling Benefits in a Card, this is Justin. How can I help you today?

Speaker speaker_1: How are you doing, Justin? I... I got a call that you, uh, you have a position.

Speaker speaker_2: Um, you received a phone call or a text message?

Speaker speaker_1: A text message.

Speaker speaker_2: Do you mind reading out the text message for me?

Speaker speaker_1: No. Let me see. This stuff can't be heard. It says, uh, "Crown Service open enrollment begins now. Uh, got job? Uh, sign up for benefits by calling Crown, Crown-"

Speaker speaker_2: Yeah. So that text message you received was just, uh, letting you know that Crown Services is in their open enrollment period, so you have the option to enroll, make changes or cancel benefits offered through them, like health insurance.

Speaker speaker_1: Okay. I just need a full... a full-time.

Speaker speaker_3: What for?

Speaker speaker_1: Uh, do you have anything like that, factory work or something safer?

Speaker speaker_2: Um, well, I would honestly reach out to Crown Services regarding that, since, uh, at Benefits in a Card, we deal with their health insurance.

Speaker speaker_1: Oh, you deal with just health insurance?

Speaker speaker_2: Correct.

Speaker speaker_1: Well, I was working with them, and then they didn't last long. So this is just for insurance only, right? Uh- Offered through Crown Services. Yes, sir. All right. Okay. Well, I'll keep you in mind then.

Speaker speaker_2: No worries. You have a great day, okay?

Speaker speaker_1: All right. You too.

Speaker speaker_2: All right. Bye-bye.

Speaker speaker_1: All right.

Speaker speaker_3: Maybe. I mean, what's happening this morning? Maybe it's ***** with friends. What wouldn't that be? How would I get...

Speaker speaker_1: No way. They don't have anyone.

Speaker speaker_3: I hadn't gotten home.