

Transcript: Justin

Mills-6103970409824256-5052557919567872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes, hello. Hey, how you doing, sir? You say your name is who? I'm doing pretty well and yourself? My name is Justin. Okay. Yes. I got a text from you just now. Um, "Congrats on your job with Surge." Yeah. So the text message you received was just congratulating you on your job with Surge Staffing and letting you know that you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance. Okay. Okay. Hmm. Okay. Is there anything else I could help you out with today? No. So, so I will be, uh, enrolled, I will be enrolled within 30 days? Yes, sir. Okay. All right. Thank you. You're welcome. You have a great day, okay? Okay. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes, hello. Hey, how you doing, sir? You say your name is who?

Speaker speaker_1: I'm doing pretty well and yourself? My name is Justin.

Speaker speaker_2: Okay. Yes. I got a text from you just now. Um, "Congrats on your job with Surge."

Speaker speaker_1: Yeah. So the text message you received was just congratulating you on your job with Surge Staffing and letting you know that you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_2: Okay. Okay.

Speaker speaker_1: Hmm.

Speaker speaker_2: Okay.

Speaker speaker_1: Is there anything else I could help you out with today?

Speaker speaker_2: No. So, so I will be, uh, enrolled, I will be enrolled within 30 days?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay. All right. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Okay. You too.

Speaker speaker_1: All right. Bye-bye.