

Transcript: Justin

Mills-6042824121040896-5282735923707904

Full Transcript

Thank you for calling Benefits and Occurs. This is Justin. How can I help you today? Hi. Good afternoon. I was trying to see, how do I look up, look at my goodRx? I'm on the app, but I don't see it. Um, goodRx? We, we offer freeRX, not goodRx. Oh, well, yeah, that's right. I'm sorry. That's what I mean. Um, so freeRX doesn't have a app. Are you on the website? I'm on the website now, but what I'm suppo- where am I supposed to show the, um, the pharmacy? Let me check on that. Um, what's the staffing agency you work for? APC. And the last three- Oh, no, I see it. I see it, I see it. Yep, I see it. Thank you so much. There you go. You're welcome. You have a great day, okay? You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occurs. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Good afternoon. I was trying to see, how do I look up, look at my goodRx? I'm on the app, but I don't see it.

Speaker speaker_0: Um, goodRx? We, we offer freeRX, not goodRx.

Speaker speaker_1: Oh, well, yeah, that's right. I'm sorry. That's what I mean.

Speaker speaker_0: Um, so freeRX doesn't have a app. Are you on the website?

Speaker speaker_1: I'm on the website now, but what I'm suppo- where am I supposed to show the, um, the pharmacy?

Speaker speaker_0: Let me check on that. Um, what's the staffing agency you work for?

Speaker speaker_1: APC.

Speaker speaker_0: And the last three-

Speaker speaker_1: Oh, no, I see it. I see it, I see it. Yep, I see it. Thank you so much.

Speaker speaker_0: There you go. You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right, bye-bye.