

## **Transcript: Justin**

**Mills-6024125827825664-6351351601479680**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah, I wanted to cancel the, uh, benefit thing. Okay. What's the staffing agency you work for? Uh, Surge. And the last four of your social? 3327. And what was your first and last name? Braden Evans. Evans, okay. And did you recently just start with Surge Staffing? Uh, yeah. Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social. Uh, 292-08-3327. Okay. Did you say Braden or Brandon? Braden. Braden, okay. And, and your home address, including city, state and zip code. Uh, 111 Avalon Road, Mount Vernon, Ohio, 4303... No, 430350. And your date of birth? 1/16/2004. And a good telephone number. Have a 740-784-1773? Yeah. And do you have a good email? Uh, bradenevans11@gmail.com. Gmail, okay. So, I'll go ahead and opt you out. And is there anything else I could help you out with today, Braden? Uh, no, that's it. Awesome. Well, thank you for calling Benefits and a Card and hope you have a wonderful weekend, all right? You too. Thank you. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, I wanted to cancel the, uh, benefit thing.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: Uh, Surge.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: 3327.

Speaker speaker\_0: And what was your first and last name?

Speaker speaker\_1: Braden Evans.

Speaker speaker\_0: Evans, okay. And did you recently just start with Surge Staffing?

Speaker speaker\_1: Uh, yeah.

Speaker speaker\_0: Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social.

Speaker speaker\_1: Uh, 292-08-3327.

Speaker speaker\_0: Okay. Did you say Braden or Brandon?

Speaker speaker\_1: Braden.

Speaker speaker\_0: Braden, okay. And, and your home address, including city, state and zip code.

Speaker speaker\_1: Uh, 111 Avalon Road, Mount Vernon, Ohio, 4303... No, 430350.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 1/16/2004.

Speaker speaker\_0: And a good telephone number. Have a 740-784-1773?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: Uh, bradenevans11@gmail.com.

Speaker speaker\_0: Gmail, okay. So, I'll go ahead and opt you out. And is there anything else I could help you out with today, Braden?

Speaker speaker\_1: Uh, no, that's it.

Speaker speaker\_0: Awesome. Well, thank you for calling Benefits and a Card and hope you have a wonderful weekend, all right?

Speaker speaker\_1: You too. Thank you.

Speaker speaker\_0: You're welcome. Bye-bye.