

Transcript: Justin

Mills-6014974675697664-6609448078458880

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Thank you for calling Benefits- Hi, Justin. This is ... Are you really calling? Hey. How can I help you today? Um, yes. Um, I'm requesting my W-2 form, if you can just, um, send it to my email address for a check? Uh, um, so us at Benefits and a Card, we don't have access to W-2s. We deal with health insurance. I would reach out to your staffing agency, uh, specifically HR, uh, regarding that information. Okay. Do you have HR's phone number? Um, I honestly do not. I would just go on Google and type in your local staffing agency you work for and it should bring up the staffing agency as well as a HR number. Oh, okay. All right. Thank you. You're welcome. You have a great day, okay? Bye-bye. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Thank you for calling Benefits-

Speaker speaker_2: Hi, Justin. This is ... Are you really calling?

Speaker speaker_1: Hey. How can I help you today?

Speaker speaker_2: Um, yes. Um, I'm requesting my W-2 form, if you can just, um, send it to my email address for a check?

Speaker speaker_1: Uh, um, so us at Benefits and a Card, we don't have access to W-2s. We deal with health insurance. I would reach out to your staffing agency, uh, specifically HR, uh, regarding that information.

Speaker speaker_2: Okay. Do you have HR's phone number?

Speaker speaker_1: Um, I honestly do not. I would just go on Google and type in your local staffing agency you work for and it should bring up the staffing agency as well as a HR number.

Speaker speaker_2: Oh, okay. All right. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Bye-bye. You too.