

Transcript: Justin

Mills-5999104687915008-4816881251041280

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, my name is Ayesha and I have submitted my application in Mega Force Agency. So, they asked me that I have to decline my benefits because I am also enrolled in benefits. Okay. So, you don't want to be enrolled and so you want to decline the benefits? Yes. Okay. What's the staffing agency you work for? Mega Force Staffing. And the last four of your Social? 7283. And what was your first and last name? Ayesha Qamar. A-Y-E-S-H-A and then Qamar. A-N-D-M-A-R. And for security purposes, could you verify your home address, including city, state and zip code? Mm-hmm. 2613 Suffolk Avenue, Apartment D, Zip Code 27265 High Point. And confirm your date of birth? Sorry? Confirm your date of birth? 22 October 2001. And a good telephone number has as 336-666-4513? Yes. Okay. And do you possibly have a good email by any chance? Q-A-Y-E-S-H-A 190@gmail.com. Email. And just to confirm, Q-A-Y-E-S-H-A 190@gmail? Mm-hmm. Okay. So, let's see here. So, I'll go ahead and opt you out. Is there anything else I could assist you with today? No. Awesome. Well, you have a wonderful day, okay? Thank you. So, just want to make sure. So it's declined now. I am not now enrolled in benefits? Correct. Correct, yeah. You are no longer- All right. Thank you. You're welcome. You have a great day, okay? Have a good day, mm-hmm. All right, bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, my name is Ayesha and I have submitted my application in Mega Force Agency. So, they asked me that I have to decline my benefits because I am also enrolled in benefits.

Speaker speaker_0: Okay. So, you don't want to be enrolled and so you want to decline the benefits?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Mega Force Staffing.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 7283.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Ayesha Qamar. A-Y-E-S-H-A and then Qamar. A-N-D-M-A-R.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Mm-hmm. 2613 Suffolk Avenue, Apartment D, Zip Code 27265 High Point.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: Sorry?

Speaker speaker_0: Confirm your date of birth?

Speaker speaker_1: 22 October 2001.

Speaker speaker_0: And a good telephone number has as 336-666-4513?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And do you possibly have a good email by any chance?

Speaker speaker_1: Q-A-Y-E-S-H-A 190@gmail.com.

Speaker speaker_0: Email. And just to confirm, Q-A-Y-E-S-H-A 190@gmail?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. So, let's see here. So, I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: No.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thank you. So, just want to make sure. So it's declined now. I am not now enrolled in benefits?

Speaker speaker_0: Correct. Correct, yeah. You are no longer-

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Have a good day, mm-hmm.

Speaker speaker_0: All right, bye.

Speaker speaker_1: Bye-bye.